

# Part 573 Safety Recall Report

# 19V-417

**Manufacturer Name :** Thor Motor Coach**Submission Date :** JUN 05, 2019**NHTSA Recall No. :** 19V-417**Manufacturer Recall No. :** RC000169**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 81

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

**Vehicle Information :**

Vehicle 1 : 2019-2020 Magnitude BB35, BH35

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : -It has been discovered that on certain model year 2019/2020 Magnitude & Omni motorhomes, an extra screw has been inserted into the junction box; this is where the connection to the generator is made.

-Issue was found and corrected in production; therefore, units after that date were not included.

- 52 Magnitude units are affected by recall.

Production Dates : OCT 20, 2018 - MAY 01, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2020 Omni BB35, BH35

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : -It has been discovered that on certain model year 2019/2020 Magnitude & Omni motorhomes, an extra screw has been inserted into the junction box; this is where the connection to the generator is made.

-Issue was found and corrected in production; therefore, units after that date were not included.

- 29 Omni units are affected by recall.

Production Dates : OCT 20, 2018 - MAY 01, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : While the motorhome is in motion, the wires located in the junction box move around and the screw point has the potential to start rubbing the insulation off the wires.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the screw point starts rubbing the insulation off the wires located in the junction box, this could potentially lead to a short or fire, which could result in property damage, injury, or death.

Description of the Cause : During production, an extra screw was inserted into the junction box to secure the box to the compartment wall.

Identification of Any Warning that can Occur : NA

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

5/10/2019 During a production inspection, an auditor noticed that a screw was drilled through the junction box to provide additional securement to the compartment wall. At that time, they were unsure if this was an isolated incident.

5/21/2019 After investigation with Production personnel, it was determined that this was not an isolated incident and would need corrective action.

5/23/2019 Management was made aware of the issue so a scope of potentially affected units could be determined.

5/31/2019 TMC Safety Committee met and determined that a recall was needed, and scope of units finalized.

## Description of Remedy :

Description of Remedy Program : TMC will direct dealers on how to inspect junction box for the additional screw and remove as necessary. As well, instructions will be provided to ensure junction box is secure and wires have not been compromised by screw. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : Remedy component will not have extra screw inserted into junction box.

Identify How/When Recall Condition was Corrected in Production : Issue was found and corrected during plant 450 on May 21, 2019 after further investigation.

## Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : AUG 05, 2019 - AUG 05, 2019

Planned Owner Notification Date : AUG 05, 2019 - AUG 05, 2019

\* NR - Not Reported