

# Part 573 Safety Recall Report

# 19V-415

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Submission Date :** JUN 05, 2019

**NHTSA Recall No. :** 19V-415

**Manufacturer Recall No. :** 72J3



## Manufacturer Information :

## Population :

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Address :** 3800 Hamlin Road  
Auburn Hills MI 48326

**Company phone :** 1-800-893-5298

**Number of potentially involved :** 64

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Audi A8

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Only vehicles with the rear relaxation seat produced within a certain period are affected. These vehicles are equipped with a different version of the passenger side seat in order to allow full functionality of the rear relaxation seat. Based on the documentation by the suppliers the vehicles with affected parts have clearly been identified. Vehicles not included in the recall population have not received affected parts.

A8 vehicle count: 64

**Production Dates :** DEC 04, 2018 - FEB 28, 2019

**VIN Range 1 : Begin :** WAU8DBF85KN009926 **End :** WAU8DBF80KN015584 ☒ Not sequential

## Description of Defect :

**Description of the Defect :** The rivet connection on the front passenger seat track may fail in a frontal crash due to a spindle bracket separating from the rivet joint. Only the passenger seat in combination with the rear relaxation seat is affected.

**FMVSS 1 :** 207 - Seating systems

**FMVSS 2 :** NR

**Description of the Safety Risk :** In the event of a crash, the occupant in the passenger seat has an increased risk of injury. Audi is not aware of any injuries due to this issue.

**Description of the Cause :** Due to incorrect production parameters, the supplier has produced a certain amount of seat tracks with rivets that do not meet Audi specifications. Because of a process error the diametrical deviations were not detected in quality

monitoring.

Identification of Any Warning NONE  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : Adient Components Ltd.&Co. KG  
Address : Hertelsbrunnenring 2  
Kaiserslautern FOREIGN STATES 67657  
Country : Germany

## Chronology :

February 2019: During a front crash validation test at the Tier 2 supplier the rear rivet joint on the seat track of the relaxation passenger seat failed.

March- April 2019: Validation of test results with Tier 1 and Tier 2 supplier, investigation of root cause and evaluation of possible measures. The Audi Product Safety Committee was also informed and updated about this issue.

May 2019: Additional crash tests according to the different country-specific requirements and detailed analysis of results.

May 29th, 2019: The Audi Product Safety Committee makes the determination of a defect and decides a world wide safety recall for the affected vehicles with relaxation seats.

## Description of Remedy :

Description of Remedy Program : The passenger seat tracks will be replaced. Audi will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : Affected part number: 4N1.881.184  
Parts produced before and after the affected production period meet the specifications.

Identify How/When Recall Condition was Corrected in Production : On February 27th, 2019 the Tier 2 supplier stopped the delivery of the improperly manufactured parts and optimized the quality monitoring processes.

**Recall Schedule :**

Description of Recall Schedule : On or before 08/02/2019

Planned Dealer Notification Date : AUG 02, 2019 - AUG 02, 2019

Planned Owner Notification Date : AUG 02, 2019 - AUG 02, 2019

\* NR - Not Reported