

Part 573 Safety Recall Report

19V-401

Manufacturer Name : VCI Emergency Vehicle Specialists**Submission Date :** MAY 29, 2019**NHTSA Recall No. :** 19V-401**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : VCI Emergency Vehicle Specialists

Address : 43 Jefferson Avenue

Berlin NJ 08009

Company phone : 768-2162

Population :

Number of potentially involved : 22

Estimated percentage with defect : 22 %

Vehicle Information :

Vehicle 1 : 2017-2018 Voyager VOM74MM

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : In serial numbers beginning A-C there is a voltage drop at the time of precise time of power up of the monitor (such as vehicle start) the monitor can revert back to factory settings which can invert the camera image on the monitor.

Production Dates : MAY 01, 2017 - DEC 13, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The monitor has a default and User-defined defaults within the monitors software.

FMVSS 1 : 101 - Control and displays

FMVSS 2 : NR

Description of the Safety Risk : The rear view monitor image, as displayed to the driver is a mirror image of the normal image (left and right are reversed) This could influence the driver to make a decision that could lead to an accident.

Description of the Cause : Cause 1. Mirror to monitor tries one time during start up process to load user settings, if interrupted it can load the default factory settings and then continue with the start up.

Cause 2 Vehicle voltage dropping at a precise time during the monitor being powered up leading to an interruption of the start up.

Identification of Any Warning that can Occur : When the unit powers up using the factory default settings the mirror monitor Auto On will be OFF. The monitor, if the factory default settings are loaded, has to be manually turned ON instead of coming on itself.

when the user manually turns ON the unit the factory default for volume will be at 50% instead of 0 (user defined) which allows outside noise, which is a nuisance.

At this point the default of the image is inverted or put into Mirror mode (Safety issue)

This would happen before the driver puts the vehicle in Drive (if they notice the monitor is actually OFF)

Supplier Identification :

Component Manufacturer

Name : ASA Electronics, LLC
Address : 2602 Marina Drive
Elkhart INDIANA 46514
Country : United States

Chronology :

ASA has all this information

Description of Remedy :

Description of Remedy Program : ASA Electronics to handle
How Remedy Component Differs from Recalled Component : ASA Electronics to handle
Identify How/When Recall Condition was Corrected in Production : ASA Electronics has this information

Recall Schedule :

Description of Recall Schedule : ASA Electronics to handle this
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported