

Part 573 Safety Recall Report

19V-399

Manufacturer Name : ITI Trailers And Truck Bodies, Inc.

Submission Date : OCT 30, 2019

NHTSA Recall No. : 19V-399

Manufacturer Recall No. : 19E-009



Manufacturer Information :

Manufacturer Name : ITI Trailers And Truck Bodies, Inc.

Address : 8535 Mason Dixon Highway
Meyersdale PA 15552

Company phone : 814-634-0080

Population :

Number of potentially involved : 68

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2017-2018 ASA VOM74MM

Descriptive Information : ASA made us aware of the situation. The monitor has factory default settings and user-defined default settings within the monitors software. As the monitor powers up (takes a few seconds) at a specific time it loads the user defined settings. If the power up sequence is interrupted by a power drop at a precise time the monitor may not be able to load the user settings and will load the default settings which will reverse the image on the monitor. The user defined setting for image is "NORMAL". The factory default setting for image is "MIRROR". The monitor image will stay in "MIRROR" mode until the user selects "NORMAL" in the settings.

Production Dates : JUN 01, 2017 - DEC 31, 2018

Description of Defect :

Description of the Defect : As the monitor powers up (takes a few seconds) at a specific time it loads the user defined settings. If the power up sequence is interrupted by a power drop at a precise time the monitor may not be able to load the user settings and will load the default settings which will reverse the image on the monitor. The user defined setting for image is "NORMAL". The factory default setting for image is "MIRROR". The monitor image will stay in "MIRROR" mode until the user selects "NORMAL" in the settings.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk :

1. When the unit powers up using the factory default settings the mirror monitor Auto On will be OFF. The Monitor, if the factory default settings are loaded, has to be manually turned ON instead of coming on by itself.
2. When the user manually turns ON the unit the factory default for volume will be at 50% instead of 0 (user-defined) which allows outside noise,

which is a nuisance.

3. At this point the default of the image is inverted or put into Mirror mode (Safety issue).

4. This would all happen before the driver puts the vehicle in Drive (if they notice the monitor is actually turned OFF)

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : ASA Electronics

Address : 2602 Marina Drive
Elkhart INDIANA 46514

Country : United States

Chronology :

ASA notified ITI about the potential defect on 3/20/19 and ITI in turn filed a recall with NHTSA on May 29, 2019.

Description of Remedy :

Description of Remedy Program : ASA will work with vehicle manufacturers, distributors, and fleet owners to implement a field repair program. ASA will work with vehicle manufacturers and NHTSA to provide timely owner and purchaser notifications. The serial number of the mirror monitors and the VIN numbers of the repair units will be tracked by ASA.

How Remedy Component Differs from Recalled Component : Mirror Monitors potentially affected are revisions A, B, and C from 2017-18 VOM74MM Mirror Monitors produced by ASA from January 2017 to December 2018. The Serial Number (alphanumeric code) on the label can be used to identify the affected items. The first letter of the serial number of the affected products is "A", "B", or "C".

Identify How/When Recall Condition was Corrected in Production : ASA will have to provide this information on 19E-009 . ASA is taking care of any and all recalls and informing all customers and end users. ASA is also taking care of all replacements and repairs.

Recall Schedule :

Description of Recall Schedule : ASA is taking care of any and all recalls and informing all customers and end users on 19E-009. ASA is also taking care of all replacements and repairs.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported