

Part 573 Safety Recall Report

19V-396

Manufacturer Name : Keystone RV Company

Submission Date : JUN 26, 2019

NHTSA Recall No. : 19V-396

Manufacturer Recall No. : 19-354



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 79

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Dutchmen Voltage 4185

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Only model 4185 is affected

Production Dates : SEP 05, 2018 - MAY 02, 2019

VIN Range 1 : Begin : 4YDF41831KZ990431 **End :** 4YDF41831KZ990851

Not sequential

VIN Range 2 : Begin : 4YDF41830LZ990003 **End :** 4YDF41834LZ990120

Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in this recall population may have been manufactured with a 18,000 lb fifth wheel pin box hitch instead of one rated at 21,000 lbs as specified.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the vehicle is loaded to a weight greater than 18,000 lbs there is an increased risk of failure in the pin box, which could result in property damage and/or vehicle crash.

Description of the Cause : Component supplier error in frame production.

Identification of Any Warning that can Occur : The pin box has a label with a rating of 18,000 lbs.

Supplier Identification :

Component Manufacturer

Name : Lippert Components
Address : 3501 County Road 6 E
Elkhart INDIANA 46514
Country : United States

Chronology :

5/22/2019 – Production determined that the Voltage 4185 was built with the incorrect pin box. Investigation opened to determine range and scope of units.
5/23/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : Remove pin box inner and replace with pin box inner rated for 21,000 lbs. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The replacement is rated for 21,000 lbs. The part mistakenly installed was Lippert Components number 426808.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUL 19, 2019 - JUL 19, 2019
Planned Owner Notification Date : JUL 19, 2019 - JUL 19, 2019

* NR - Not Reported