## Part 573 Safety Recall Report

**Manufacturer Name:** Forest River, Inc.  
**Submission Date:** MAY 24, 2019  
**NHTSA Recall No.:** 19V-395  
**Manufacturer Recall No.:** 05-1021

### Manufacturer Information:

<table>
<thead>
<tr>
<th>Manufacturer Name</th>
<th>Forest River, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>55470 CR 1</td>
</tr>
<tr>
<td></td>
<td>P.O. Box 3030 Elkhart IN 46515-3030</td>
</tr>
<tr>
<td>Company phone</td>
<td>1-800-348-7440</td>
</tr>
</tbody>
</table>

### Population:

- **Number of potentially involved:** 2
- **Estimated percentage with defect:** 100%

### Vehicle Information:

<table>
<thead>
<tr>
<th>Vehicle 1</th>
<th>2018-2019 Forest River Starcraft Bus All Star XL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicle Type</td>
<td>BUSES, MEDIUM &amp; HEAVY VEHICLES</td>
</tr>
<tr>
<td>Body Style</td>
<td></td>
</tr>
<tr>
<td>Power Train</td>
<td>DIESEL</td>
</tr>
</tbody>
</table>

**Descriptive Information:** Forest River identified the scope of the recall using the VIN's provided by Cummins, Inc. ALL STAR XL - 2

**Production Dates:** OCT 12, 2017 - JUL 30, 2018

**VIN Range 1:** Begin: NR  
**End:** NR  
**Not sequential:** [ ]

### Description of Defect:

**Description of the Defect:** As stated by the defect notice received by Cummins, Inc. per recall 19E020:  
"Fuel module options FS90301 and FS90453 contain an electric fuel heater. Internal electrical arcing within the fuel heater may create sufficient heat inside the fuel heater to cause plastic in the fuel heater to melt and potentially catch fire. It may also cause an engine stall. A fire, if undetected and uncontained, presents an increased risk of personal injury."

**FMVSS 1:** NR  
**FMVSS 2:** NR

**Description of the Safety Risk:** As stated by the defect notice received by Cummins, Inc. per recall 19E020:  
"An unexpected engine stall may increase the risk of a crash."

**Description of the Cause:** NR

**Identification of Any Warning that can Occur:** As stated by the defect notice received by Cummins, Inc. per recall 19E020: "If this condition exists, melting of the fuel heater may be visible during a service event, smoke may precede or accompany a fire or the engine may become..."
increasingly difficult to start."

Supplier Identification:

Component Manufacturer

Name: NR
Address: NR
Country: NR

Chronology:

On May 20, 2019 Forest River's Office of Corporate Compliance ("OCC") received a recall notice from Cumming, Inc.
On May 22, 2019 Forest River OCC began to identify vehicles affected.
On May 24, 2019 Forest River conducted a pass thru recall submission.

Description of Remedy:

Description of Remedy Program:
What is Cumming, Inc. contact information? Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com
What is the Forest River Customer Service Phone Number? (800) 348-7440

How Remedy Component Differs from Recalled Component: NR

Identify How/When Recall Condition was Corrected in Production: NR

Recall Schedule:

Description of Recall Schedule:
Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date: JUN 17, 2019 - JUN 17, 2019
Planned Owner Notification Date: JUN 17, 2019 - JUN 17, 2019

* NR - Not Reported