

Part 573 Safety Recall Report

19V-390

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** OCT 03, 2019**NHTSA Recall No. :** 19V-390**Manufacturer Recall No. :** N336**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 28,671

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2016-2016 LAND ROVER RANGE ROVER SPORT

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Certain 2016 Model Year Land Rover Range Rover Sport vehicles where customers have reported a left hand door is unlatched when in the closed position and no indication provided of an unlatched condition. Some customers have reported that a door on the left hand side of the vehicle has opened while the vehicle was in motion.

A spring in the Keyless Vehicle Latching System (KV Latch) may jam between the outside transmission lever and chamfer bush. With the spring trapped, the latch assembly cannot return to its correct position and the latch assembly will not fully latch the door.

16,297 total Range Rover Sport vehicles.

Production Dates : OCT 01, 2015 - MAY 27, 2016

VIN Range 1 : Begin : SALWG2VF0GA556983 End : SALWR2EF6GA599458

 Not sequential

VIN Range 2 : Begin : SALWR2VF5GA636516 End : SALWG2PFXGA657901

 Not sequential

Vehicle 2 : 2016-2016 LAND ROVER RANGE ROVER

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Certain 2016 Model Year Land Rover Range Rover vehicles where customers have reported a left hand door is unlatched when in the closed position and no indication provided of an unlatched condition. Some customers have reported that a door on the left hand side of the vehicle has opened while the vehicle was in motion.

A spring in the Keyless Vehicle Latching System (KV Latch) may jam between the outside transmission lever and chamfer bush. With the spring trapped, the latch

assembly cannot return to its correct position and the latch assembly will not fully latch the door.

12,374 total Range Rover vehicles.

Production Dates : OCT 01, 2015 - MAY 27, 2016

VIN Range 1 : Begin : SALGS2EF3GA258138 End : SALGS2PF8GA298504 Not sequential

Description of Defect :

Description of the Defect : A concern has been identified on certain 2016 Model Year Land Rover Range Rover and Range Rover Sport vehicles where customers have reported a left hand door is unlatched when in the closed position and no indication provided of an unlatched condition. Some customers have reported that a door on the left hand side of the vehicle has opened while the vehicle was in motion.

A spring in the Keyless Vehicle Latching System (KV Latch) may jam between the outside transmission lever and chamfer bush. With the spring trapped, the latch assembly cannot return to its correct position and the latch assembly will not fully latch the door.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Vehicle doors not latched in either the primary or secondary state may, during driving, open. This can increase the risk of a vehicle crash or compromise the safety of vehicle occupants.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Brose Schließsysteme GmbH & Co. KG

Address : Otto-Hahn-Straße 34

Wuppertal-Ronsdorf FOREIGN STATES 42369

Country : Germany

Chronology :

See File "Recall N336 Chronology".

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicle to Land Rover approved repairer who will download the latest software. This software will disable the Unilatch Keyless Vehicle (KV) entry function on the vehicle.

Prior to latest software update be applied, a check of the KV mechanism on the left hand front and rear door latches will be completed to determine if the mechanism freely operates. Should free operation not be detected, the malfunctioning door latch assembly will be replaced with a correctly manufactured latch.

There will be no charge to owners for this repair.

Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Mailing of owner notification letters will occur on or before July 19, 2019. Notifications to dealers will occur on June 6, 2019.

Planned Dealer Notification Date : JUN 06, 2019 - JUN 06, 2019

Planned Owner Notification Date : JUL 19, 2019 - JUL 19, 2019

* NR - Not Reported