

Part 573 Safety Recall Report

19V-382

Manufacturer Name : Ducati North America

Submission Date : DEC 06, 2019

NHTSA Recall No. : 19V-382

Manufacturer Recall No. : SRV-RCL-19-001



Manufacturer Information :

Manufacturer Name : Ducati North America

Address : 448 E. Middlefield Rd

Mountain View CA 94043

Company phone : 719 209 4609

Population :

Number of potentially involved : 1,880

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2019 Ducati Panigale V4, Panigale V4 S, Speciale, R

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On road sport motorcycle

Production Dates : SEP 12, 2017 - MAY 20, 2019

VIN Range 1 : Begin : ZDMDAGNW2JB000029 End : ZDMDAGNW7KB010380 ☒ Not sequential

Description of Defect :

Description of the Defect : In some circumstances, the fuel pressure inside the tank may, in extreme cases, cause fuel to “spray” when opening the fuel cap.

The situation described above is more likely in hot weather conditions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Fuel spray may cause injury, when opening fuel cap.

Description of the Cause : Too much pressure inside the fuel tank, more likely in hot weather conditions.

Identification of Any Warning that can Occur : While the customer is opening the fuel cap slowly and carefully they would hear an audible hiss from the fuel cap. In this case, in order to avoid the spray, it is sufficient to wait until the stop of the hiss, before opening the fuel cap completely.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In Q4 2018 and Q1 2019, few customer fuel spray cases were reported to DMH. All of them where reported only when bike is stopped and customer is opening the fuel cap.

DMH spent Q1 2019 to investigate case by case in order to replicate the same condition.

On May 14, 2019 the DMH Safety committee decided to launch a voluntary recall.

No injuries nor fire cases were reported.

Description of Remedy :

Description of Remedy Program : An official Ducati dealer will provide an updated page for customer owner's manual and will affix a warning label decal to the unit's fuel tank. Additionally, the venting system of the fuel cap will be updated. This will be performed free of charge. A Ducati North America Recall Bulletin is scheduled to be published to the Ducati North American Dealer Network using the established communication process. Owner notification letters are expected to be mailed within 60 days of submission of this report. All of the subject vehicles covered by this recall are under manufacturer's warranty.

How Remedy Component Differs from Recalled Component : The updated owner's manual page and fuel tank decal will increase customer awareness and provide necessary precautions for customers to follow when opening the fuel cap. The venting system will be updated in order to improve the venting flow capacity from the tank.

Identify How/When Recall Condition was Corrected in Production : The same remedy has been introduced in the production line.

Recall Schedule :

Description of Recall Schedule : Describe the recall schedule for notifications. (example) A Ducati North America Recall Bulletin will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle customers by the last week of January 2017, immediately upon parts becoming available. Owner notification letters will be mailed within 60 days from

submission of this report. Ducati North America will attempt to expedite the communication schedule if possible.

Planned Dealer Notification Date : JUN 13, 2019 - JUN 20, 2019

Planned Owner Notification Date : JUL 13, 2019 - JUL 20, 2019

* NR - Not Reported