

Part 573 Safety Recall Report

19V-355

Manufacturer Name : Forest River, Inc.**Submission Date :** MAY 10, 2019**NHTSA Recall No. :** 19V-355**Manufacturer Recall No. :** 17A-1012**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 3

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Forest River Inc. Cherokee ACKT39CL and ACKT39RL Travel Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On May 7th, 2019, the Cherokee Division discovered that the Federal Placard had the incorrect axle rating, cargo carrying capacity, and tire/wheel combination. Using the production schedule records, Cherokee was able to determine the affected vehicles.

ACKT39CL 2018 1

ACKT39CL 2019 1

ACKT39RL 2019 1

Production Dates : APR 20, 2017 - DEC 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The Federal Placard indicates 5100# front rear axle(s), ST225/75R15/E tires, 15X6.0J Rims, 80 PSI. The Federal Placard should indicate 6000# front/rear axle(s), ST235/80R16/E tires, 16X6.0J Rims and 80 PSI

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An operator may overload the vehicle, increasing the risk for loss of control which may lead to a crash.

Description of the Cause : Due to an error in the data system the tire and rim combination data tables did not match and incorrect information was printed on the placards.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On May 7th, 2019, Forest River's Cherokee Division contacted Forest River's Office of Corporate Compliance ("OCC") concerning an axle rating discrepancy on a Federal Placard and an investigation to understand better the issue including what the axle rating(s) should be, and what had been printed on the Federal Placard. Using the production schedule records, Forest River was able to determine the affected vehicles.

On May 7th, 2019 Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On May 10th, 2019, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide replacement placards that contain accurate axle weight rating, cargo carrying capacity and tire & wheel combination free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (260)
499-2100

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct axle weight rating, cargo carrying capacity and tire/wheel combination designated.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of May 7th, 2019

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 19, 2019 - JUN 19, 2019

Planned Owner Notification Date : JUN 19, 2019 - JUN 19, 2019

* NR - Not Reported