

# Part 573 Safety Recall Report

# 19V-347

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** MAY 05, 2020**NHTSA Recall No. :** 19V-347**Manufacturer Recall No. :** V44**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 1,103,209

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2013-2018 Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2015-2017 MY Ram 1500 pickup trucks equipped with an 8 foot truck bed and a power locking tailgate, and 2013, 2014, and 2018 MY Ram 1500 pickup trucks built before April 1, 2018 and equipped with a power locking tailgate, may have a power lock actuator control assembly susceptible to failure.

The vehicle population was determined based on field data to include all pickup trucks equipped with a power locking tailgate from the beginning of 2013 MY production (June 26, 2012 at Saltillo Truck Assembly Plant ("STAP"); June 20, 2012 at Warren Truck Assembly Plant) through March 31, 2018, when the revised control assembly was installed.

2015-2017 MY Ram 1500 pickup trucks with truck beds other than 8 foot, are subject to FCA US LLC ("FCA US") recall U74 (NHTSA recall #18V-486). Similar 2013-2018 MY Ram 1500 pickup trucks not recalled do not have a power locking tailgate or were built on or after April 1, 2018.

694,181 2013-2018 MY Ram 1500 pickup trucks are affected.

Production Dates : JUN 20, 2012 - MAR 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2013-2018 Ram 3500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2015-2017 MY Ram 3500 pickup trucks equipped with an 8 foot truck bed and a power locking tailgate, and 2013, 2014, and 2018 MY Ram 3500 pickup trucks built before April 1, 2018 and equipped with a power locking tailgate, may have a power lock actuator control assembly susceptible to failure.

The vehicle population was determined based on field data to include all pickup trucks equipped with a power locking tailgate from the beginning of 2013 MY production at STAP on February 5, 2013 through March 31, 2018, when the revised control assembly was installed.

2015-2017 MY Ram 3500 pickup trucks with truck beds other than 8 foot, are subject to FCA US recall U74 (NHTSA recall #18V-486). Similar 2013-2018 MY Ram 3500 pickup trucks not recalled do not have a power locking tailgate or were built on or after April 1, 2018.

163,346 2013-2018 MY Ram 3500 pickup trucks are affected.

**Production Dates :** FEB 05, 2013 - MAR 31, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 3 : 2013-2018 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2015-2017 MY Ram 2500 pickup trucks equipped with an 8 foot truck bed and a power locking tailgate, and 2013, 2014, and 2018 MY Ram 2500 pickup trucks built before April 1, 2018 and equipped with a power locking tailgate, may have a power lock actuator control assembly susceptible to failure.

The vehicle population was determined based on field data to include all pickup trucks equipped with a power locking tailgate from the beginning of 2013 MY production at STAP on October 24, 2012 through March 31, 2018, when the revised control assembly was installed.

2015-2017 MY Ram 2500 pickup trucks with truck beds other than 8 foot, are subject to FCA US recall U74 (NHTSA recall #18V-486). Similar 2013-2018 MY Ram 2500 pickup trucks not recalled do not have a power locking tailgate or were built on or after April 1, 2018.

245,682 2013-2018 MY Ram 2500 pickup trucks are affected.

**Production Dates :** OCT 24, 2012 - MAR 31, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The tailgate actuator limiter tab within the power lock actuator control assembly may fracture allowing the lock rod control bracket to over-travel which may pull the lock rods and release the latches, potentially resulting in the tailgate inadvertently falling open at any time.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** An unintended opening of the tailgate while driving may result in a loss of unrestrained cargo from the truck bed while driving. Lost cargo may create a road hazard to operators and occupants of other vehicles, and can cause such vehicles to crash without prior warning.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : ADAC Plastic Inc

Address : 6138 Riverside Dr  
Saranac MICHIGAN 48881-8778

Country : United States

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology - V44 Ram Tailgate Opening - 08292019.pdf".

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles. The remedy for this item will limit the locking actuator travel and not allow the pivot arm from overtraveling and pulling on the locking/unlocking rods.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: CONTROL ASSY - TAILGATE HANDLE LOCKING  
Part Description: Tailgate Automatic Locking Control Assembly

Part Number: 68093354AC

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\* 08/29/2019: FCA US will notify dealers and begin notifying additional owners on or about October 18, 2019.

\*\* 05/09/2019: FCA US will notify dealers and begin notifying owners on or about June 28, 2019.

Planned Dealer Notification Date : JUN 28, 2019 - JUN 28, 2019

Planned Owner Notification Date : JUN 28, 2019 - JUN 28, 2019

\* NR - Not Reported