

Part 573 Safety Recall Report

19V-347

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** MAY 09, 2019**NHTSA Recall No. :** 19V-347**Manufacturer Recall No. :** V44**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 410,351

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2018 Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2015-2017 MY Ram 1500 pickup trucks equipped with an 8 foot truck bed and a power locking tailgate, and 2018 MY Ram 1500 pickup trucks built before April 1, 2018 and equipped with a power locking tailgate, may have a power lock actuator control assembly susceptible to failure.

The vehicle population was determined based on field data to include all pickup trucks equipped with a power locking tailgate from the beginning of 2015 MY production (June 18, 2014 at Saltillo Truck Assembly Plant ("STAP"); May 16, 2017 at Warren Truck Assembly Plant) through March 31, 2018, when the revised control assembly was installed.

2015-2017 MY Ram 1500 pickup trucks with truck beds other than 8 foot, are subject to FCA US LLC ("FCA US") recall U74 (NHTSA recall #18V-486). Similar 2015-2018 MY Ram 1500 pickup trucks not recalled do not have a power locking tailgate or were built on or after April 1, 2018.

186,607 2015-2018 MY Ram 1500 pickup trucks are affected.

Production Dates : JUN 18, 2014 - MAR 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2015-2018 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2015-2017 MY Ram 2500 pickup trucks equipped with an 8 foot truck bed and

Descriptive Information : a power locking tailgate, and 2018 MY Ram 2500 pickup trucks built before April 1, 2018 and equipped with a power locking tailgate, may have a power lock actuator control assembly susceptible to failure.

The vehicle population was determined based on field data to include all pickup trucks equipped with a power locking tailgate from the beginning of 2015 MY production at STAP on May 27, 2014 through March 31, 2018, when the revised control assembly was installed.

2015-2017 MY Ram 2500 pickup trucks with truck beds other than 8 foot, are subject to FCA US recall U74 (NHTSA recall #18V-486). Similar 2015-2018 MY Ram 2500 pickup trucks not recalled do not have a power locking tailgate or were built on or after April 1, 2018.

118,079 2015-2018 MY Ram 2500 pickup trucks are affected.

Production Dates : MAY 27, 2014 - MAR 31, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2015-2018 Ram 3500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2015-2017 MY Ram 3500 pickup trucks equipped with an 8 foot truck bed and a power locking tailgate, and 2018 MY Ram 3500 pickup trucks built before April 1, 2018 and equipped with a power locking tailgate, may have a power lock actuator control assembly susceptible to failure.

The vehicle population was determined based on field data to include all pickup trucks equipped with a power locking tailgate from the beginning of 2015 MY production at STAP on June 2, 2014 through March 31, 2018, when the revised control assembly was installed.

2015-2017 MY Ram 3500 pickup trucks with truck beds other than 8 foot, are subject to FCA US recall U74 (NHTSA recall #18V-486). Similar 2015-2018 MY Ram 3500 pickup trucks not recalled do not have a power locking tailgate or were built on or after April 1, 2018.

105,665 2015-2018 MY Ram 3500 pickup trucks are affected.

Production Dates : JUN 02, 2014 - MAR 31, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The tailgate actuator limiter tab within the power lock actuator control assembly may fracture allowing the lock rod control bracket to over-travel which may pull the lock rods and release the latches, potentially resulting in the tailgate inadvertently falling open at any time.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An unintended opening of the tailgate while driving may result in a loss of unrestrained cargo from the truck bed while driving. Lost cargo may create a road hazard to operators and occupants of other vehicles, and can cause such vehicles to crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : ADAC Plastic Inc

Address : 6138 Riverside Dr
Saranac MICHIGAN 48881-8778

Country : United States

Chronology :

- On July 19, 2018, the FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall U74 (NHTSA recall #18V-486) on certain 2015-2017 MY Ram pickup trucks equipped with a power locking tailgate, excluding vehicles with an 8 foot truck bed.
- From July 2018 to April 2019, FCA US Vehicle Safety and Regulatory Compliance ("VSRC") monitored and analyzed trucks equipped with power locking tailgate not included in NHTSA recall #18V-486 for incidents in the field related to the tailgate inadvertently falling open while driving or stationary.
- As of April 29, 2019, FCA US identified approximately 60 CAIRs, 7 VOQs, and zero field reports potentially related to this issue.
- As of April 29, 2019, FCA US identified 127 warranty claims and repair orders potentially related to this issue.
- As of April 29, 2019, FCA US is not aware of any accidents or injuries potentially related to this issue.
- On May 2, 2019, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary

safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles. The remedy for this item will limit the locking actuator travel and not allow the pivot arm from overtraveling and pulling on the locking/unlocking rods.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: CONTROL ASSY - TAILGATE HANDLE LOCKING
Part Description: Tailgate Automatic Locking Control Assembly
Part Number: 68093354AC

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 05/09/2019: FCA US will notify dealers and begin notifying owners on or about June 28, 2019.
Planned Dealer Notification Date : JUN 28, 2019 - JUN 28, 2019
Planned Owner Notification Date : JUN 28, 2019 - JUN 28, 2019

* NR - Not Reported