

# Part 573 Safety Recall Report

# 19V-340

**Manufacturer Name :** PACCAR Incorporated**Submission Date :** MAY 01, 2019**NHTSA Recall No. :** 19V-340**Manufacturer Recall No. :** 19KWC and 19PBC**Manufacturer Information :**

Manufacturer Name : PACCAR Incorporated

Address : 777 106TH AVENUE NORTHEAST  
BELLEVUE WA 98004

Company phone : 940 591 4220

**Population :**

Number of potentially involved : 4,051

Estimated percentage with defect : 4 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Peterbilt 567 and 579

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Recall population was determined based on date supplier first shipped suspect products. End date is date on which inspection of stock was completed.

Production Dates : FEB 15, 2019 - MAR 15, 2019

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2020-2020 Kenworth T680, T880 and W990

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Recall population was determined based on date supplier first shipped suspect products. End date is date on which inspection of stock was completed.

Production Dates : FEB 14, 2019 - MAR 06, 2019

VIN Range 1 : Begin : NR End : NR  Not sequential**Description of Defect :**

Description of the Defect : Inadequate adhesion of mirror glass to mirror carrier plate may cause mirror glass to separate on mirror assemblies for 2.1 meter Peterbilt and Kenworth cabs. The separated mirror glass may hang by, and possibly detach from, the mirror heat wiring harness.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Mirror glass that separates from the mirror carrier plate will impair the

**Description of the Safety Risk :** driver's visibility. Complete detachment will create road debris that may strike another vehicle and increase the risk of accident or injury.

**Description of the Cause :** According to the supplier Mekra Lang, an improper adhesive cure was formed when certain components (mirror carrier plate/resin) were not heated properly due to inadequate flame oxygen content because of a leak in the oxygen flow system that reduced the temperature of the flame.

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

### Component Manufacturer

**Name :** Mekra Lang  
**Address :** 101 Tillessen Boulevard  
Ridgeway SOUTH CAROLINA 29130  
**Country :** United States

## Chronology :

3/6/19 – Mekra Lang informs Kenworth Chillicothe of potential adhesion issue. Mekra Lang confirms sort of inventory at Riffles and requests permission to assist with sorting at Chillicothe. All Chillicothe inventory and chassis on-site, including those with Active Transport, with build dates through 3/4/19 are inspected.

4/4/19 – Peterbilt Engineering notified Peterbilt Customer Service group of the mirror adhesion issue. Peterbilt Customer Service group notified Product Safety and Compliance.

4/8/19 – Corporate Quality provided Peterbilt and Kenworth part numbers of suspect mirror assemblies.

4/9/19 – Peterbilt Product Safety and Compliance group notified Kenworth Product Safety and Compliance group of issue.

4/10/19 – Product Safety and Compliance, Engineering, Customer Service and Supplier Quality met with Mekra Lang and discussed details of the defect, supplier's corrective actions, affected Paccar locations, containment and field actions already taken.

4/11/19 – Mekra Lang provided pictures showing how a mirror glass that separates from the carrier housing can hang down and obstruct the lower mirror.

4/18/19 – Mekra Lang provided the contacts at Denton and Chillicothe who they worked on containment with, a list of all suspect part shipments to Paccar facilities, and a summary of the number of parts re-worked at Denton and Chillicothe. They confirmed they had not contacted Paccar Parts or Kenmex to inspect inventory. Product Safety and Compliance contacted Paccar Parts and Kenmex to initiate inventory inspection.

4/23/19 – Kenworth and Peterbilt Joint Safety Committee meet and review the issue.

4/26/19 - Kenworth and Peterbilt determine the improper mirror adhesion constitutes a defect relating to motor vehicle safety.

**Description of Remedy :**

Description of Remedy Program : To remedy this defect, Kenworth and Peterbilt dealers will remove and inspect the build date of the upper mirror glass/mirror carrier. Any upper mirror/mirror carrier assemblies with build dates that fall within the suspect range will be replaced free of charge.

How Remedy Component Differs from Recalled Component : Part numbers R59-6090 and R59-6112

Identify How/When Recall Condition was Corrected in Production : The supplier corrected the oven temperature during the cure cycle.

**Recall Schedule :**

Description of Recall Schedule : Customer notification letters will be sent within 60 days.

Planned Dealer Notification Date : MAY 29, 2019 - MAY 31, 2019

Planned Owner Notification Date : JUN 20, 2019 - JUN 21, 2019

\* NR - Not Reported