

# Part 573 Safety Recall Report

## 19V-339

**Manufacturer Name :** Indian Motorcycle Company**Submission Date :** APR 15, 2020**NHTSA Recall No. :** 19V-339**Manufacturer Recall No. :** I-19-02**Manufacturer Information :****Population :**

Manufacturer Name : Indian Motorcycle Company

Number of potentially involved : 6,487

Address : 2100 Highway 55  
Medina MN 55340

Estimated percentage with defect : 1 %

Company phone : 999

**Vehicle Information :**

Vehicle 1 : 2014-2014 Indian CHIEF / CHIEFTAIN

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : 2014 Indian Chief and Chieftain motorcycles are the affected population for this recall.

Production Dates : AUG 20, 2012 - JUN 30, 2014

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The Vehicle Control Module (VCM) may not operate properly on specific 2014 model year Indian Chief and Chieftain motorcycles. An oxidation layer on an electrical contact at the VCM connection could potentially result in a loss of electrical contact leading to an intermittent or total loss of forward lighting.

System only allows a percentage of 1% or greater for the "Estimated percentage of involved with defect", our actual estimated defect percentage is .05%.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Loss of forward lighting while driving can increase risk of a crash.

Description of the Cause : Poor electrical contact integrity at the VCM connection may create intermittent or complete loss of forward illumination.

Identification of Any Warning that can Occur : The High Beam indicator on the gauge cluster will flash in the event of a forward lighting malfunction.

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On 05 March, 2019, NHTSA inquired with Indian motorcycles regarding VOQs alleging loss of forward lighting. Indian motorcycle then conducted an internal warranty investigation on the issue through March and April. On April 18th, Indian motorcycles identified an actionable trend related to loss of forward lighting on specific 2014 model motorcycles.

**Description of Remedy :**

Description of Remedy Program : Owners will be notified by mail of the defect, instructed to verify functionality of forward facing lighting, and be informed of timing of the fix. The details of the fix will be included at a future date, but may include hardware inspection and/or a controller module update. Owners will be notified a second time by mail when the fix is available and instructed to take their vehicle to an authorized Indian dealer for service. There will be no charge for this service.

If you have had this procedure performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the Polaris Consumer Service Department using the contact information above.

Updated 3/6/2020:

Owners will be notified by mail of the defect and the availability of the remedy. They will be instructed to contact their authorized Indian Motorcycle dealer to schedule an appointment to bring their vehicles in to have the repair performed at no cost to the customer.

Indian Motorcycle has determined that all model year 2014 111 c.i. motorcycles may experience loss of forward lighting. If this event does occur, the High Beam indicator will flash on the gauge cluster. If the motorcycle lighting malfunctions while in operation, it may reduce visibility and increase the risk of a crash.

Indian Motorcycle has released a safety recall bulletin I-19-02-A/B with instructions to inspect the vehicle control module (VCM) connector for damage and reflash the VCM with an updated calibration.. If damage to the VCM connector is present, repair instructions will be provided (Bulletin Part B).

How Remedy Component Differs from Recalled Component : 4014110 - VCM (Vehicle Control Module)

Updated 3/6/2020:

Service kit PN: 2208321

Identify How/When Recall Condition was Corrected in Production : Not Applicable, this vehicle is no longer in production.

**Recall Schedule :**

Description of Recall Schedule : Upon approval, dealers and owner notification letters will be mailed no later than 60 days after submission of this report.

4/13 - dates updated with final remedy communication dates.

Planned Dealer Notification Date : MAR 16, 2020 - MAR 17, 2020

Planned Owner Notification Date : APR 01, 2020 - APR 03, 2020

\* NR - Not Reported