OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-336

Manufacturer Name: Forest River, Inc.
Submission Date: APR 30, 2019
NHTSA Recall No.: 19V-336
Manufacturer Recall No.: 225-1003



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 100

Address: 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030 Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1: 2019-2020 Coachmen Beyond, Crossfit, Galleria Class B Motorhomes

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: Since inception of the option for the LI3 and Pro Air combination the incorrect gauge

of wire was used.

2020 Coachmen Beyond:

BYB22CFEB – 12 BYB22DF - 2 BYB22DFEB – 1

2019 Coachmen Crossfit:

CFB22CF - 1 CFB22CFEB - 3 CFB22DFEB - 3

2019-2020 Coachmen Galleria:

GAB24AM - 13 GAB24AM - 1 GAB24AM4X4 - 1 GAB24AM4X4 - 1 GAB24FLM - 15 GAB24FLM - 3 GAB24FLM4X4 - 4 GAB24QM - 18 GAB24QM - 3 GAB24QM4X4 - 3 GAB24TM - 11 GAB24TM - 1 GAB24TM - 1

Production Dates: OCT 12, 2018 - APR 22, 2019

Description of Defect:

Description of the Defect: During manufacturing an incorrect gauge wire, was installed unprotected in

certain vehicles

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: With an incorrect gauged wire and unprotected circuit, the wire may melt

increasing the risk of a fire, injury or property damage.

Description of the Cause: The manufacturing plant did not install overcurrent protection between the

distribution panel and the battery disconnect, leading to the battery.

Identification of Any Warning None

that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

On 4/22/2019 The during a phone conversation with a consumer and Forest River Inc. warranty manager while troubleshooting an air conditioner functionality concern; the result found the under gauge wire and unprotected circuit.

On 4/22/2019 The Manufacturing plant contacted Office of Corporate Compliance (OCC) to assist. Vehicles on the premises were inspected to find this to be true. The Manufacturing plant along with production records were used to determine vehicles affected.

On 4/26/2019 Forest River's Corporate Recall Committee voted to recall.

Description of Remedy:

Description of Remedy Program: Forest River will provide a wire and circuit breaker for installation, free of

charge to the dealerships and vehicle owners. A dealership will be

required to conduct this remedy.

What is the Forest River Customer Service Phone Number? (574)

825-8590

How Remedy Component Differs The correct gauge wire and breaker will have the correct requirements for

from Recalled Component: this circuit

Identify How/When Recall Condition The Manufacturing plant started using the correct gauge of wire and

was Corrected in Production: breaker the week of 4/22/2019

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date : JUN 17, 2019 - JUN 17, 2019 Planned Owner Notification Date : JUN 17, 2019 - JUN 17, 2019

* NR - Not Reported