

Part 573 Safety Recall Report

19V-330

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : APR 26, 2019

NHTSA Recall No. : 19V-330

Manufacturer Recall No. : SR-19-001



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 26,016

Address : 6400 Katella Avenue

Estimated percentage with defect : 100 %

Cypress CA 90630

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 2017-2018 Mitsubishi Mirage G4

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Vehicles in the recall population were manufactured from the start of production for the 2017 MY Mirage G4 up through a countermeasure which was implemented in production on November 28, 2017.

Production Dates : MAR 24, 2016 - NOV 28, 2017

VIN Range 1 : Begin : ML32F4FJXHH000201 **End :** ML32F3FJ6JHF07471

Not sequential

Description of Defect :

Description of the Defect : The self-diagnostic function used by the internal acceleration sensor in the SRS-ECU may misinterpret vibration caused by severe road conditions and/or driving on a flat tire to be a malfunction in the SRS-ECU. If this occurs, the SRS warning lamp will illuminate and none of the seven airbags available in the vehicle will deploy in the event of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The airbags (frontal/knee/side/side curtain) will not deploy increasing the risk of injury or death in a crash.

Description of the Cause : The self-diagnostic function used by the internal acceleration sensor in the SRS-ECU may misinterpret vibration caused by severe road conditions and/or driving on a flat tire to be a malfunction in the SRS-ECU.

Identification of Any Warning that can Occur : The SRS warning lamp will illuminate and stay illuminated.

Supplier Identification :**Component Manufacturer**

Name : MITSUBISHI ELECTRIC CORPORATION
Address : 2-3-33, Miwa, Sanda-City,
Hyogo Prefecture FOREIGN STATES 669-1513
Country : Japan

Chronology :

The chronology will be uploaded separately.

Description of Remedy :

Description of Remedy Program : Owners of all affected vehicles will be notified and encouraged to bring their vehicles in to reprogram the SRS-ECU software with countermeasure software. The repair will be performed at no charge to vehicle owners. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact the Mitsubishi Customer Relations Department for reimbursement consideration.

How Remedy Component Differs from Recalled Component : The software used in the SRS-ECU will be reprogrammed as follows:
<Software No.>
8635A426 03 (New) <= 8635A426 00 (Old)

Identify How/When Recall Condition was Corrected in Production : New software for the SRS-ECU was used in production starting with vehicles built on and after November 28, 2017.

Recall Schedule :

Description of Recall Schedule : Owner notification scheduled.
Planned Dealer Notification Date : MAY 10, 2019 - MAY 10, 2019
Planned Owner Notification Date : MAY 24, 2019 - MAY 24, 2019

* NR - Not Reported