

Part 573 Safety Recall Report

19V-281

Manufacturer Name : Halcore Group, Inc.**Submission Date :** APR 09, 2019**NHTSA Recall No. :** 19V-281**Manufacturer Recall No. :** 19E-009**Manufacturer Information :****Population :**

Manufacturer Name : Halcore Group, Inc.

Number of potentially involved : 49

Address : 3800 McDowell Road

Estimated percentage with defect : 95 %

Grove City OH 43123

Company phone : 999

Vehicle Information :

Vehicle 1 : 2016-2019 Horton Emergency Vehicles Type I & Type III

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : ASA Electronics relayed quantity & serial numbers of suspect rear view mirror monitors within their recall 19E-009.

Production Dates : AUG 30, 2017 - APR 04, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : it may be possible for the ASA VOM74MM mirror monitor (if the serial number starts with A, B or C) to power ON with an image that is reversed from what is expected.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle increasing the risk of a crash.

Description of the Cause : Per ASA - There is potential for a mirror monitor to load default factory settings and cause the monitor to reverse the image displayed on the mirror monitor.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : ASA Electronics, LLC
Address : 2602 Marina Drive
Elkhart INDIANA 46514
Country : United States

Chronology :

March 2019 ASA Electronics made HEV aware of a ASA Voyager VOM74MM Mirror Monitor reverse image issue.

Description of Remedy :

Description of Remedy Program : ASA has a harness/relay/capacitor repair kit available, at no cost to customer. ASA Electronics customer service representatives are available to have the repair kits sent directly. Contact 1-877-384-4400 or recall@asaelectronics.com to schedule the shipment of field repair kits. Hours of operation are Monday through Friday 7AM to 6PM (EST).

How Remedy Component Differs from Recalled Component : ASA Electronics has a harness/relay/capacitor repair kit available which will prevent the Voyager VOM74MM Mirror Monitor from showing a reverse image.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ASA & HEV will notify owners
Planned Dealer Notification Date : MAY 10, 2019 - JUN 21, 2019
Planned Owner Notification Date : MAY 17, 2019 - JUN 28, 2019

* NR - Not Reported