

Part 573 Safety Recall Report

19V-241

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : MAR 27, 2019

NHTSA Recall No. : 19V-241

Manufacturer Recall No. : 01D2



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 8

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Volkswagen Tiguan LWB

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined based upon internal investigation that identified production dates of vehicles that were built with a tire information label that contained incorrect tire dimensions and inflation pressures. Vehicles not included in this recall are known to have been built with the correct label.
Tiguan vehicle count: 8

Production Dates : DEC 21, 2018 - JAN 03, 2019

VIN Range 1 : Begin : 3VV2B7AX9KM070251 **End :** 3VV2B7AX7KM071964 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The tire information label on affected vehicles contains incorrect tire dimension and inflation pressure specifications. This is noncompliant with FMVSS 110 Tire Selection and Rims. Relying on incorrect specifications can lead to erroneous inflation pressure adjustment, or to installing the wrong tire size on the vehicle. Either of these situations can increase the risk of a vehicle crash.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Relying on incorrect specifications can lead to erroneous inflation pressure adjustment, or to installing the wrong tire size on the vehicle. Either of these situations can increase the risk of a vehicle crash.

Description of the Cause : The affected tire labels were printed outside of the the regular process in error,

causing an unreleased version of the tire pressure label to be installed on the affected vehicles.

Identification of Any Warning that can Occur : NONE

Supplier Identification :

Component Manufacturer

Name : Volkswagen de Mexico

Address : Km 116 Autopista México Puebla

San Lorenzo Almecatla Cuautlancingo FOREIGN STATES 72700

Country : Mexico

Chronology :

January 14, 2019: During an audit, a wrong tire information label was detected on a 2019 MY Volkswagen Tiguan. Analysis was started immediately.

January 22, 2019: The topic was presented in VW de Mexico's Pre-Product Safety Committee.

January 25, 2019: The topic was presented in VW de Mexico's Product Safety Committee, where further information on the issue was requested.

March 20, 2019: The topic was presented in the Volkswagen AG Product Safety Committee where a compliance recall was decided.

Description of Remedy :

Description of Remedy Program : At no cost to customers, dealers will install the correct tire information label. Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The remedy label has the correct information about tire dimension and inflation pressures. The part number of the tire information label is 5NN.010.000.BT.

Identify How/When Recall Condition was Corrected in Production : On January 14, 2019, the incorrect material was removed from the vehicle production line.

Recall Schedule :

Description of Recall Schedule : On or before May 24, 2019

Planned Dealer Notification Date : MAY 24, 2019 - MAY 24, 2019

Planned Owner Notification Date : MAY 24, 2019 - MAY 24, 2019

* NR - Not Reported