OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-239

Manufacturer Name: Custom Fab & Body LLC

**Submission Date:** MAR 26, 2019 **NHTSA Recall No.:** 19V-239

**Manufacturer Recall No.:** NR



#### **Manufacturer Information:**

Manufacturer Name: Custom Fab & Body LLC

Address: 158 US Hwy 45

Marion WI 54950

Company phone: 754-5316

# **Population:**

Number of potentially involved : NR Estimated percentage with defect : NR

#### **Vehicle Information:**

Vehicle 1: 2018-2018 Ford F650 XLT Crew Cab

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information : The recall population was determined based on Whelen's engineering firmware

change on November 1, 2017 that affected Whelen's models and dates. Whelen traced the firmware to the affected parts. On May 10, 2018, Whelen put unshipped affected parts on "stop ship" and quarantined those parts. Whelen identified

customers who received affected parts by reviewing invoices between November 1,

2017 and May 16, 2018.

Production Dates: OCT 05, 2017 - JAN 31, 2018

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2017-2017 International 7500 4 x 4

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information : The recall population was determined based on Whelen's engineering firmware

change on November 1, 2017 that affected Whelen's models and dates. Whelen traced the firmware to the affected parts. On May 10, 2018 Whelen put unshipped affected parts on "stop ship" and quarantined those parts. Whelen identified customers who received affected parts by reviewing invoices between November 1, 2017 and May 16,

2018.

Production Dates: DEC 14, 2017 - JUN 14, 2018

Vehicle 3: 2018-2018 International 4400 4 x 2

Vehicle Type : Body Style :

Power Train :	NR						
Descriptive Information :	The recall population was determined based on Whelen's engineering firmware change on November 1, 2017 that affected Whelen models and dates. Whelen traced the firmware to the affected parts. On May 10, 2018 Whelen put unshipped affected parts on "stop ship" and quarantined those parts. Whelen identified customers who received affected parts by reviewing invoices between November 1, 2017 and May 16, 2018.						
<b>Production Dates:</b>	OCT 26, 2017 - A	APR 10, 2018					
VIN Range 1:		NR	End:	NR	$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $		
Vehicle 4 : Vehicle Type : Body Style : Power Train :	2018-2018 Frei	ghliner M2-112					
		_					
Descriptive Information :	The recall population was determined based on Whelen's engineering firmware change on November 1, 2017 that affected Whelen's models and dates. Whelen traced the affected parts. On May 10, 2018 Whelen put unshipped affected parts on "stop ship" and quarantined those parts. Whelen identified customers who received affected parts by reviewing invoices between November 1, 21007 and May 16, 2018.						
Production Dates :	NOV 30, 2017 - I	MAY 14, 2018					
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential		
Vehicle 5 : Vehicle Type : Body Style : Power Train :	2018-2018 Frei	ghtliner M2-106	3				
Descriptive Information :	The recall population was determined based on Whelen's engineering firmware change on November 1, 2017 that affected Whelen's models and dates. Whelen traced the firmware to the affected parts. On May 10, 2018 Whelen put unshipped affected parts on "stop ship" and quarantined those parts. Whelen identified customers who received affected parts by reviewing invoices between November 1, 2017 and May 16, 2018.						
<b>Production Dates:</b>	NOV 21, 2017 - I	MAR 27, 2018					
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential		
Vahicla 6 :	2018-2018 Inte	rnational 7500	1 v 1				
Vehicle Type : Body Style :	2010-2010 Inte.	mational 7500	7.7				
Power Train:	NR						
Descriptive Information :	change on Nove traced the firmy affected parts or	mber 1, 2017 th vare to the affec n "stop ship" an	nat affect ted part d quarai	pased on Whelen''s engine ted Whelen's models and ts. On May 10, 2018 Whel ntined those parts. Whele wing invoices between No	dates. Whelen en put unshipped en identified		

Not sequential

Production Dates: JAN 24, 2018 - JUL 31, 2018								
VIN Range 1:	Begin:	NR	End: NR		☐ Not sequential			
Vehicle 7:	2018-2018 Keny	worth T-370						
Vehicle Type :								
Body Style :								
Power Train :	NR							
Descriptive Information :	The recall population was determined based on Whelen's engineering firmware change on November 1, 2017 that affected Whelen's models and dates. Whelen traced the firmware to the affected parts. On May 10, 2018 Whelen put unshipped affected parts on "stop ship" and quarantined those parts. Whelen identified customers who received affected parts by reviewing invoices between November 1, 2017 and May 16, 2018.							
<b>Production Dates:</b>	JAN 02, 2018 - JU	JL 16, 2018						

NR

#### **Description of Noncompliance:**

VIN Range 1 : Begin :

Description of the For the recall population, the brake light may activate if there is a transient Noncompliance: voltage on the brake input line, but can be returned to normal operation when a brake input is applied and then removed. Whelen determined that the root cause of this condition was tied to transient voltage on the input line creating a false and steady activation of the brake light. The condition is dependent on the specific wiring of the vehicle and other installed equipment. The product functions normally if it is not exposed to these specific conditions, but the condition has the potential to occur in the entire recall population.

End: NR

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: For the recall population, the brake light may activate if there is a transient voltage on the brake input line, but can be returned to normal operation

when a brake input is applied and then removed.

Description of the Cause: NR Identification of Any Warning NR

that can Occur:

#### **Supplier Identification:**

## **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

### **Chronology:**

NR

#### **Description of Remedy:**

Description of Remedy Program: NR

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: NR

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

<sup>\*</sup> NR - Not Reported