

Part 573 Safety Recall Report

19V-232

Manufacturer Name : SNF, Inc. dba BFX Fire Apparatus**Submission Date :** JUN 26, 2020**NHTSA Recall No. :** 19V-232**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : SNF, Inc. dba BFX Fire Apparatus

Address : 1810 Banks Drive

Weatherford TX 76087

Company phone : 817-490-7877

Population :

Number of potentially involved : 55

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Whelen Engineering 600 Series and 700 Series Brake Lightheads

Vehicle Type : LIGHT VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : Brake light(s) may illuminate when the brake pedal has not be pressed.

Production Dates : NOV 01, 2017 - MAY 16, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Brake light(s) may illuminate when the brake pedal has not be pressed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Brake light(s) may illuminate when the brake pedal has not be pressed.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : Whelen Engineering
Address : 51 Winthrop Road
Chester CONNECTICUT 06412-0684
Country : United States

Chronology :

- ☐ On May 1, 2018, a Whelen customer notified Whelen Customer Service of a field issue and Customer Service requested more information to understand the issue.
- ☐ On May 2, 2018, Whelen sent the customer a replacement part.
- ☐ On May 3, 2018, the Whelen customer informed Whelen Customer Service that the replacement part exhibited the same condition. A second Whelen customer notified Whelen Customer Service of a field issue.
- ☐ On May 8, 2018, Whelen shipped the first customer a replacement part with modified firmware.
- ☐ On May 9, 2018, the first customer informed Whelen that the replacement part resolved the field issue. On May 10, 2018, Whelen placed affected models on "stop ship" and quarantined unshipped inventory as a precautionary measure until Whelen could identify the root cause and scope of the issues.
- ☐ On May 16, 2018, Whelen conducted a site visit to the second customer to confirm why the product was exhibiting the condition.
- ☐ On May 16, 2018, Whelen's engineering investigation concluded that the condition is dependent on the specific wiring of the vehicle and other installed equipment, that the product functions normally if it is not exposed to these specific conditions, and the condition has the potential to occur in the entire recall population. Whelen therefore decided to file a Defect and Noncompliance Information Report with NHTSA. Whelen is not aware of any warranty claims, or any crashes, injuries, fatalities, damage to vehicles, or any other field events related to this issue.

Description of Remedy :

Description of Remedy Program : NR
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported