OMB Control No.: 2127-0004

☐ Not sequential

Part 573 Safety Recall Report

19V-229

Manufacturer Name: TransitWorks
Submission Date: MAR 22, 2019
NHTSA Recall No.: 19V-229
Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: TransitWorks

Address: 1090 W Wilbeth Rd

Akron OH 44314

Company phone: 861-1118

Population:

Number of potentially involved: 776 Estimated percentage with defect: NR

Vehicle Information:

Vehicle 1: 2015-2018 Ford Transit

Vehicle Type: LIGHT VEHICLES

Body Style : VAN Power Train : NR

Descriptive Information: Freedman Seating Company provided TransitWorks with the order number, date, and

PO associated with affected seats, identifying seats by part number. TransitWorks identified the year, make, model, VIN# and ship-to's of vans build by TransitWorks

where those seats were installed.

Production Dates: JUL 09, 2015 - DEC 04, 2018

VIN Range 1 : Begin : NR End : NR

Vehicle 2: 2018-2018 Ford Transit Connect

Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: Freedman Seating Company provided TransitWorks with the order number, date, and

PO associated with affected seats, identifying seats by part number. TransitWorks identified the year, make, model, VIN# and ship-to's of vans build by TransitWorks

where those seats were installed.

Production Dates: MAY 10, 2018 - AUG 02, 2018

VIN Range 1: Begin: 1FTBW2XG4JKA73450 End: 1FTBW2XM9JKA73448 ✓ Not sequential

Vehicle 3: 2016-2016 Dodge Ram ProMaster

Vehicle Type: LIGHT VEHICLES

Body Style : VAN Power Train : NR

Descriptive Information: Freedman Seating Company provided TransitWorks with the order number, date, and

PO associated with affected seats, identifying seats by part number. TransitWorks identified the year, make, model, VIN# and ship-to's of vans build by TransitWorks

where those seats were installed.

Production Dates: AUG 23, 2016 - AUG 23, 2016

VIN Range 1: Begin: 3C6TRVPGXGE109223 End: 3C6TRVPGXGE109223 Not sequential

Description of Defect:

Description of the Defect: Freedman Seating Company GO-ES seats may have been manufactured with a

back frame weldment that is too narrow, resulting in deformation of the seat

back cushion dump mechanism which may causeit to malfunction.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the mechanism does malfunction, the seat back cushion may not support

the appropriate loading in the event of a front or rear vehicle collision.

Description of the Cause: NR

Identification of Any Warning During the operation of the seat and, specifically, in rotating the seat back

that can Occur: cushion from the stowed to the upright, design use position, there needs to be

an audible click of the mechanism locking into position. In addition, the

mechanism will rotate downwards.

Supplier Identification:

Component Manufacturer

Name: Freedman Seating Company

Address: 4545 W. Augusta Blvd.

Chicago ILLINOIS 60651

Country: United States

Chronology:

November 1, 2018: TransitWorks notified of recall via email by Freedman Seating Company.

November 6, 2018: TransitWorks requests additional information to determine whether single seat is also

affected by the recall and begins the process of identifying affected vehicles.

Description of Remedy:

Description of Remedy Program: Freedman Seating Company will facilitate the inspection, provide customer with a Recall Parts Kit, and reimburse the cost of repairs,

including parts and labor, of \$50 per seat.

How Remedy Component Differs Check shipping date under seat. Freedman Seating Company states that

from Recalled Component: seats shipped July 2018 and after do not need any repair.

Identify How/When Recall Condition Affected seats were identified and repaired using the Freedman Recall

was Corrected in Production: Parts Kit prior to shipping to customers.

Recall Schedule:

Description of Recall Schedule: Letters were sent via United States Postal Service on 12/19/2018 and via

email to the same customers between 12/21/2018 and 1/7/2019.

Planned Dealer Notification Date: NR - NR Planned Owner Notification Date: NR - NR

* NR - Not Reported