

Part 573 Safety Recall Report

19V-220

Manufacturer Name : Volvo Car USA LLC**Submission Date :** APR 02, 2019**NHTSA Recall No. :** 19V-220**Manufacturer Recall No. :** R19931**Manufacturer Information :**

Manufacturer Name : Volvo Car USA LLC

Address : 315 Sigma Drive
Summerville SC 29486

Company phone : 6177846027

Population :

Number of potentially involved : 2,297

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2019 Volvo XC60, S90

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Error in the supplier's assembly process.

Production Dates : OCT 12, 2017 - JAN 15, 2019

VIN Range 1 : Begin : LVYPD10A5JP036673 End : LVYPD10D1KP111316

 Not sequential

VIN Range 2 : Begin : LYVUE10A6JB053887 End : LYVUE10A7KB258586

 Not sequential**Description of Defect :**

Description of the Defect : Volvo has identified that the drivers and passengers front seat rail rear flange nuts may be missing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Symptoms only during crash event. Seat structure and position can be impacted, increasing the risk for injury for the front seat occupants.

Description of the Cause : Error in the supplier's assembly process.

Identification of Any Warning that can Occur : No warning

Supplier Identification :

Component Manufacturer

Name : Brose Changchun Automotive Systems Co.,
Address : Street. 1177 Wenzhou Street
Economic Technological Development Zone Changchun FOREIGN STATES 130033
Country : China

Chronology :

- A. Condition considered as Critical by CCMT* 2019-03-13
 - B. Field Action decision by Volvo Car Corporation 2019-03-20
 - C. Condition detected by? (market TR**, internal, inspection, testing) Internal
 - D. Number of TR with the condition, reported to Volvo Cars from NSC? 0
 - E. Total number of cars included in TRs concerning the condition? 0
 - F. Implementation date 2019-03-20
- *Critical Concern Management Team, ** technical reports

On March 4th 2019 Volvo Car Corporation received information from supplier Brose indicating issues in their production under a certain period of time, the documents stating legal requirements could not be guaranteed. A review was initiated immediately and the potential issue was escalated to the Critical Concern Management Team (CCMT).

CCMT decided to start an internal investigation the 6th of March and on the 13th of March CCMT determined the issue as critical and to start a recall preparation based on the internal analyse and documents from supplier.

The 20th of March CCMT decided to launch the recall on all concerned vehicles word-wide.

Description of Remedy :

Description of Remedy Program : Volvo has identified that the drivers and passengers front seat rail rear flange nuts may be missing. This condition can compromise the front seat structure and position, and increase the risk of injury to the seat occupants in a crash.

The corrective action is to inspect the driver and passenger front seat rail rear flange nuts and verify that they are installed. If the flange nuts are installed no further action is necessary. If flange nuts are missing Volvo retailers will install them per the attached instructions.

If an owner had previously paid for this repair to be performed, prior to receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please refer to the Volvo Customer Care Center contact information below.

Volvo Customer Care Center
1 Volvo Drive,
P.O. Box 914
Rockleigh, NJ 07647
Or by phone at 1-800-458-1552, 24 hours a day, 7 days a week. You may also contact us by going to <http://volvocars.us/support>.

How Remedy Component Differs from Recalled Component : Error in the supplier's assembly process.

Identify How/When Recall Condition was Corrected in Production : Supplier process updated and improved.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAR 20, 2019 - MAR 20, 2019

Planned Owner Notification Date : MAY 17, 2019 - MAY 17, 2019

* NR - Not Reported