

# Part 573 Safety Recall Report

# 19V-220

**Manufacturer Name :** Volvo Car USA LLC**Submission Date :** MAR 20, 2019**NHTSA Recall No. :** 19V-220**Manufacturer Recall No. :** R19931**Manufacturer Information :**

Manufacturer Name : Volvo Car USA LLC

Address : 315 Sigma Drive  
Summerville SC 29486

Company phone : 6177846027

**Population :**

Number of potentially involved : 2,297

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2018-2019 Volvo XC60, S90

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Error in the supplier's assembly process.

Production Dates : OCT 12, 2017 - JAN 15, 2019

VIN Range 1 : Begin : LVYPD10A5JP036673 End : LVYPD10D1KP111316

 Not sequential

VIN Range 2 : Begin : LYVUE10A6JB053887 End : LYVUE10A7KB258586

 Not sequential**Description of Defect :**

Description of the Defect : Volvo has identified that the drivers and passengers front seat rail rear flange nuts may be missing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Symptoms only during crash event. Seat structure and position can be impacted, increasing the risk for injury for the front seat occupants.

Description of the Cause : Error in the supplier's assembly process.

Identification of Any Warning that can Occur : No warning

**Supplier Identification :**

## Component Manufacturer

Name : Brose Changchun Automotive Systems Co.,  
Address : Street. 1177 Wenzhou Street  
Economic Technological Development Zone Changchun FOREIGN STATES 130033  
Country : China

## Chronology :

A. Condition considered as Critical by CCMT\* 2019-03-13  
B. Field Action decision by Volvo Car Corporation 2019-03-20  
C. Condition detected by? (market TR\*\*, internal, inspection, testing) Internal  
D. Number of TR with the condition, reported to Volvo Cars from NSC? 0  
E. Total number of cars included in TRs concerning the condition? 0  
F. Implementation date 2019-03-20  
\*Critical Concern Management Team, \*\* technical reports

On March 4th 2019 Volvo Car Corporation received information from supplier Brose indicating issues in their production under a certain period of time, the documents stating legal requirements could not be guaranteed. A review was initiated immediately and the potential issue was escalated to the Critical Concern Management Team (CCMT).

CCMT decided to start an internal investigation the 6th of March and on the 13th of March CCMT determined the issue as critical and to start a recall preparation based on the internal analyse and documents from supplier.

The 20th of March CCMT decided to launch the recall on all concerned vehicles word-wide.

## Description of Remedy :

Description of Remedy Program : Volvo has identified that the drivers and passengers front seat rail rear flange nuts may be missing.  
How Remedy Component Differs from Recalled Component : Error in the supplier's assembly process.  
Identify How/When Recall Condition was Corrected in Production : Supplier process updated and improved.

## Recall Schedule :

Description of Recall Schedule : NR  
Planned Dealer Notification Date : MAR 20, 2019 - MAR 20, 2019  
Planned Owner Notification Date : MAY 17, 2019 - MAY 17, 2019

\* NR - Not Reported