

# Part 573 Safety Recall Report

# 19V-197

**Manufacturer Name :** Newmar Corporation**Submission Date :** MAR 13, 2019**NHTSA Recall No. :** 19V-197**Manufacturer Recall No. :** 18V-913**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

**Population :**

Number of potentially involved : 5

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2019 Newmar Ventana

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** On certain motorhomes, the steering and tie rod arm bolts that join the steering and tie rod arm to the knuckle may not have accurate torque specification data. Without torque data, DTNA cannot verify that the bolts are properly torqued to specification. Under torqued bolts may lead to a separation of the tie rod and disconnect the front wheels of the vehicle. A disconnect of the front wheels can reduce the ability to steer the vehicle which could increase the risk of a crash. Correction: The steering arm and tie rod arm will be inspected for correct bolt torque and repaired with new fasteners if necessary.

Newmar Ventana 2017-2019 model year

Production Dates : APR 12, 2017 - FEB 23, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** On certain motorhomes, the steering and tie rod arm bolts that join the steering and tie rod arm to the knuckle may not have accurate torque specification data. Without torque data, DTNA cannot verify that the bolts are properly torqued to specification. Under torqued bolts may lead to a separation of the tie rod and disconnect the front wheels of the vehicle. A disconnect of the front wheels can reduce the ability to steer the vehicle which could increase the risk of a crash. Correction: The steering arm and tie rod arm will be inspected for correct bolt torque and repaired with new fasteners if necessary.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under torqued bolts may lead to a separation of the tie rod and disconnect the front wheels of the vehicle. A disconnect of the front wheels can reduce the ability to steer the vehicle which could increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On 03/11/2019, DTNA notified Newmar of a safety defect on Newmar motorhomes. On 03/13/2019, Newmar is giving notice of defect.

## Description of Remedy :

Description of Remedy Program : The steering arm and tie rod arm will be inspected for correct bolt torque and repaired with new fasteners if necessary, at no cost to the customer.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : On or before 05/12/2019, customer/dealer letters will be sent out.

Planned Dealer Notification Date : MAY 12, 2019 - MAY 12, 2019

Planned Owner Notification Date : MAY 12, 2019 - MAY 12, 2019

\* NR - Not Reported