

Part 573 Safety Recall Report**19V-177****Manufacturer Name :** Jayco, Inc.**Submission Date :** MAR 06, 2019**NHTSA Recall No. :** 19V-177**Manufacturer Recall No. :** 9903429**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 8

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Jayco Class A motor home Embark

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : 2019 Embark

K1NE0062-0063 NG0054-0056 NJ0065-0066

2020 Embark

L1NJ0051

Supplier's date range of delivery using roller in hitch to assist unloading chassis -
matched to production records for unit serial numbers

Production Dates : DEC 04, 2018 - FEB 06, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : -To assist with delivery, MorRyde(inserted a roller into the hitch. This fractured the hitch in the upper corners of the receiver opening. Hitch receiver is compromised

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Failure of hitch when in use could increase risk of crash with personal injury and/or property damage.

Description of the Cause : Supplier delivery method

Identification of Any Warning NR
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

2-4-19 Production reported that they discovered cracks in the receiver hitch of chassi delivered by MorRyde - Investigation began immediatly. Stop ship was placed on units specd with the same type of chassis. Investigation revealed that MorRyde had inserted a roller into the hitch to assist in delivery off their trailer. wk of 2-4-19 MORyde stopped this practice when delivery chassis - and Coordinated with Spartan to procure parts to replace hitch on all chassis still on site.2-28-19 Safety Committe reviewed all details of this incident and agreed a Safety Recall is required.

Description of Remedy :

Description of Remedy Program : Jayco Dealers with remove and replace hitch at no charge

How Remedy Component Differs NR
from Recalled Component :Identify How/When Recall Condition noted above
was Corrected in Production :**Recall Schedule :**

Description of Recall Schedule : Jayco is prepared to release recall upon receipt of Recall # from NHTSA>

Planned Dealer Notification Date : MAR 25, 2019 - MAR 25, 2019

Planned Owner Notification Date : MAR 25, 2019 - MAR 25, 2019

* NR - Not Reported