

Part 573 Safety Recall Report

19V-147

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : APR 04, 2019

NHTSA Recall No. : 19V-147

Manufacturer Recall No. : CA#9280-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 3

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2019-2019 SERENITY S24CB

Descriptive Information : IN THE PRODUCTION PROCESS IT WAS NOTICED THAT AN INCORRECT TWO WIRE CONNECTOR WAS USED TO CONNECT THE THREE 120 VOLT GROUND WIRES AT THE INVERTER. UNITS PRIOR TO JAN. 14/2019 HAVE THE THREE 120V GROUND WIRES IN A THREE WIRE CONNECTOR.
SERENITY S24CB - 3 UNITS

Production Dates : JAN 17, 2019 - JAN 31, 2019

Description of Noncompliance :

Description of the Noncompliance : A TWO WIRE CONNECTOR WAS USED TO CONNECT THREE 120 VOLT GROUND WIRES.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : THE INVERTED RECEPTACLES WILL NOT BE CORRECTLY GROUND FAULT PROTECTED. IF AN APPLIANCE IS PLUGGED INTO A GROUND FAULT UNPROTECTED PLUG IT MAY NOT BE GROUNDED. The incorrect connector could result in the inverter ground failing, causing the outlet user to be the ground path for electricity, increasing their risk of injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NOT APPLICABLE

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

AN IN-HOUSE AUDIT OF QUALITY CONTROL WAS PERFORMED AND WAS NOTED THAT A TWO WIRE CONNECTOR WAS USED INSTEAD OF THE CORRECT THREE WIRE CONNECTOR.

Description of Remedy :

Description of Remedy Program : DEALERS WITH INVENTORY WILL BE SENT A NEW THREE WIRE CONNECTOR AND INSTRUCTIONS ON HOW TO REPLACE THE CONNECTOR. DEALERS WILL SUBMIT A WARRANTY CLAIM FOR THE TIME ALLOTTED TO PERFORM THE RECALL. THERE ARE NO RETAILED UNITS.

How Remedy Component Differs from Recalled Component : THE WIRE CONNECTOR WILL BE A THREE WIRE CONNECTOR AND NOT A TWO WIRE CONNECTOR. BRAND NAME WAGO 221 THREE WIRE CONNECTOR (TRIPLE E RV PART NO. 128-1838)

Identify How/When Recall Condition was Corrected in Production : THE STANDARD OPERATING PROCEDURE INSTRUCTIONS WERE UPDATED TO REFLECT THE CHANGE IN HOW THE THREE 120 VOLT GROUND WIRES ARE CONNECTED INTO A THREE WIRE CONNECTOR. THE UPDATE WAS MADE ON FEB. 19/2019.

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : MAR 08, 2019 - MAR 13, 2019
Planned Owner Notification Date : MAR 08, 2019 - MAR 13, 2019

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

<p>Name :</p> <p>Address :</p> <p>Country :</p> <p>Company Phone :</p>
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* NR - Not Reported