

Part 573 Safety Recall Report

19V-133

Manufacturer Name : Triumph Motorcycles America, LTD

Submission Date : FEB 27, 2019

NHTSA Recall No. : 19V-133

Manufacturer Recall No. : SRAN560



Manufacturer Information :

Population :

Manufacturer Name : Triumph Motorcycles America, LTD

Number of potentially involved : 12,654

Address : 100 Hartsfield Centre Parkway

Estimated percentage with defect : 3 %

Suite 200 Atlanta GA 30354

Company phone : 678-854-2010

Vehicle Information :

Vehicle 1 : 2017-2019 TRIUMPH BONNEVILLE T100

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : JUN 20, 2016 - NOV 03, 2018

VIN Range 1 : Begin : SMTD10GN6HT777715 End : SMTD10GN7KT923370 Not sequential

Vehicle 2 : 2016-2019 TRIUMPH BONNEVILLE T120

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : DEC 15, 2015 - OCT 29, 2018

VIN Range 1 : Begin : SMTD40HL0GT744003 End : SMTD40HL9KT922256 Not sequential

Vehicle 3 : 2016-2019 TRIUMPH BONNEVILLE T120 BLACK

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : DEC 10, 2015 - OCT 30, 2018

VIN Range 1 : Begin : SMTD40HL7GT743527 End : SMTD40HL9KT922354 Not sequential

Vehicle 4 : 2017-2019 TRIUMPH BONNEVILLE T100 BLACK

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : APR 20, 2016 - OCT 29, 2018

VIN Range 1 : Begin : SMTD10GN8HT765369 **End :** SMTD10GN1KT922229 Not sequential

Vehicle 5 : 2017-2018 TRIUMPH STREET CUP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : JUL 22, 2016 - JAN 26, 2018

VIN Range 1 : Begin : SMTD50GN1HT781868 **End :** SMTD50GN2JT879846 Not sequential

Vehicle 6 : 2017-2018 TRIUMPH STREET SCRAMBLER

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : NOV 28, 2016 - FEB 28, 2018

VIN Range 1 : Begin : SMTD44GN9HT804047 **End :** SMTD44GN3JT889084 Not sequential

Vehicle 7 : 2016-2018 TRIUMPH STREET TWIN

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : OCT 21, 2015 - MAR 01, 2018

VIN Range 1 : Begin : SMTD31GN2GT738876 **End :** SMTD31GN1JT889344 Not sequential

Description of Defect :

Description of the Defect : The clutch cable may contact the main harness sheath and cause damage to wiring within the main harness. If this condition occurs and remains undetected, it may lead to a loss of electrical power to various electrical circuits.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As a consequence, headlight or indicator lighting may malfunction or engine power could be lost without warning, increasing the risk of a crash.

Description of the Cause : The headstock tidy (guide) situated behind the head stock on the left-hand side of the main frame is used to position the clutch cable and main harness, which in its original condition may allow the clutch cable to contact the main harness sheath, potentially causing damage to the wiring within the main harness.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

November 2018: Central Warranty Dept. observed claims of in-service non-functioning headlamps, turn signals and engine stalls on certain Bonneville family models. Arrangements were made for return of reported malfunctioning parts.

December 2018 – January 2019: Triumph's Quality Dept. conducted an investigation on certain Bonneville family models into the issue, including inspection of returned parts. Scope of investigation enlarged to include certain Street Twin, Street Scrambler and Street Cup models.

21st February 2019: Quality Dept. briefed Recall Committee on the investigation findings. Based on the information presented, the Recall Committee made a safety-defect determination. There are no reports of accidents, injuries or fatalities related to this condition.

Description of Remedy :

Description of Remedy Program : Owners will be instructed to bring their motorcycles to a Triumph dealer to have the original headstock tidy replaced with a new version free of charge (parts and labour). Triumph Safety Recall Action Notice 560 refers. Triumph's General Reimbursement Plan (June 2018) will apply to this recall.

How Remedy Component Differs from Recalled Component : Affected models are equipped with headstock tidy Triumph Part No: T2501779. This component will be replaced with Triumph Part No: T2502438 for models Street Twin, Street Scrambler and Street Cup and T2502688 for models Bonneville T100, Bonneville T100 Black, Bonneville T120 and Bonneville T120 Black. The remedy part will be included within in-service kits T2502437 and T2502687.

Identify How/When Recall Condition was Corrected in Production : Triumph introduced a modified headstock tidy (Triumph Part No: T2502438 for models Street Twin, Street Scrambler and Street Cup on 7th August 2018 and T2502688 for models Bonneville T100, Bonneville T100 Black, Bonneville T120 and Bonneville T120 Black on 14th January 2019.

Recall Schedule :

Description of Recall Schedule : Replacement parts are not yet available. Therefore, the planned notification dates are an estimate and may be revised.

Planned Dealer Notification Date : MAR 11, 2019 - MAR 11, 2019

Planned Owner Notification Date : MAR 13, 2019 - MAR 13, 2019

* NR - Not Reported