

Part 573 Safety Recall Report

19V-110

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : FEB 20, 2019

NHTSA Recall No. : 19V-110

Manufacturer Recall No. : 69Y7



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 4

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2019-2019 Volkswagen Jetta

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in this recall received an incorrect driver airbag as replacement part. Vehicles without previous driver airbag replacements are not affected. Note: Only certain 2019 MY Volkswagen Jetta vehicles may have received an incorrect driver airbag as replacement part.
Jetta vehicle count: 4

Production Dates : MAY 16, 2018 - JUL 19, 2018

VIN Range 1 : Begin : 3VWC57BU7KM036322 **End :** 3VWC57BU1KM073107 Not sequential

Description of Defect :

Description of the Defect : An incorrect driver frontal airbag may have been installed in certain 2019 model year Volkswagen Jetta vehicles during a service/repair visit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The incorrect driver frontal airbag that was installed in affected vehicles is a part number used for the 2019 MY Volkswagen Golf. While this airbag/part number is generally applicable for the 2019 MY Volkswagen Jetta (and it could be assumed that the airbag will work) the documentation is incorrect. Since documentation does not exist for this part number to be used in the 2019 MY Volkswagen Jetta, there is a risk that the airbag may not work correctly; there is potentially risk of increased injury in the event of crash with airbag deployment.

Description of the Cause : The Volkswagen electronic parts catalog incorrectly listed a driver frontal airbag replacement part number that was not intended for the 2019 MY Volkswagen Jetta.

Identification of Any Warning NONE
that can Occur :

Supplier Identification :

Component Manufacturer

Name : Volkswagen AG
Address : NR
Wolfsburg FOREIGN STATES
Country : Germany

Chronology :

January 14, 2019 - Volkswagen discovered during a FMVSS 208 low risk deployment test that an incorrect airbag was shipped as a replacement part. Investigation started immediately, evaluation of potential consequences initiated.

January 29, 2019: The topic was presented in the VW de Mexico Pre-Product Safety Committee.

February 01, 2019: The topic was presented in the VW de Mexico Product Safety Committee.

February 13, 2019: The topic was presented to the joint product safety committees of VW de Mexico and Volkswagen AG where the decision to conduct a safety recall was made.

Description of Remedy :

Description of Remedy Program : At no cost to customers, the driver frontal airbag will be replaced with the correct part. Volkswagen will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The remedy part is the correct driver frontal airbag released for the 2019 MY Volkswagen Jetta . Part number is 17A.880.201.F .81U.
The recalled part is the driver side frontal airbag, part number 5GM.880.201.C .81U released for the 2019 MY Volkswagen Golf.

Identify How/When Recall Condition was Corrected in Production : The electronic parts catalog was improved as of CW02/19 showing the correct part number for the 2019 MY Volkswagen Jetta.

Recall Schedule :

Description of Recall Schedule : Dealers/owners on or before April 19, 2019

Planned Dealer Notification Date : APR 19, 2019 - APR 19, 2019

Planned Owner Notification Date : APR 19, 2019 - APR 19, 2019

* NR - Not Reported