OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-102

**Manufacturer Name:** Eldorado National-Kansas

Submission Date: FEB 15, 2019 NHTSA Recall No.: 19V-102 Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Eldorado National-Kansas

Address: 1655 Wall Street

Salina KS 67401

Company phone: 7858271033

## **Population:**

Number of potentially involved: 73 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2012-2018 Goshen Impulse, GCII, Pacer Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: 73 Goshen completed vehicles are equipped with Ricon S-series and Ricon K-series

wheelchair lift. The part numbers affected are K200, K201, K550, K551, S200, S550,

S551.

Production Dates: JAN 01, 2012 - AUG 24, 2018

#### **Description of Defect:**

Description of the Defect: If the position of the cam fails on the Ricon wheelchair lift and the operator

continues to press the "up" button on the operating pendant while the lift if occupied, the cutoff switch is dis-abled, and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards toward the

vehicle.

FMVSS 1: 403 - Platform lift systems

FMVSS 2: NR

Description of the Safety Risk: If the wheelchair lift platform stops above the vehicle floor, the wheelchair

user can tip inwards toward the vehicle when exiting the lift, increasing their

risk of injury.

Description of the Cause: NR

Identification of Any Warning NR

that can Occur:

### **Supplier Identification:**

### **Component Manufacturer**

Name: Ricon Corporation Address: 1135 Aviation Place

San Fernando CALIFORNIA 91340

**Country: United States** 

#### **Chronology:**

February 8, 2019; REV Bus Group received an inquiry from Kristin Lepper, NHTSA Recall Management Division, stating that Ricon Corporation had identified Goshen Coach as purchasing wheelchair lifts affected by Ricon Recall 18E-044.

February 12, 2019; REV Bus Group – Salina contacted Ricon Corporation regarding the original Customer Notification received, and confirm that Goshen Coach did not have any of the Ricon wheelchair lift affected population.

February 13, 2019; REV Bus Group – Salina (ElDorado) responded to the inquiry with the Customer Notification record received from Ricon Corporation, which did not include Goshen Coach data. February 13, 2019; REV Bus Group – Salina received a Customer Notification from Ricon Corporation identifying wheelchair lifts contained within the 18E-044 affected population which were purchased and delivered to Goshen Coach.

February 15, 2019; REV Bus Group – Salina provided an update to Kristin Lepper, NHTSA Recall Management Division, regarding the Customer Notification received from Ricon Corporation on February 13, 2019. February 15, 2019; REV Bus Group – Salina decided to file a 573 Report.

### **Description of Remedy:**

Description of Remedy Program: Ricon will update their 573 when they have a remedy. Owners may contact

Ricon Customer Service at 1-800-322-2884 or by emailing the Ricon Recall Coordinator at admin18e044@wabtec.com. Ricon will provide materials

and labor through authorized Ricon Dealers.

How Remedy Component Differs NR

from Recalled Component :

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: NR

Planned Dealer Notification Date: MAR 22, 2019 - MAR 22, 2019

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Planned Owner Notification Date: MAR 22, 2019 - MAR 29, 2019

\* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573