

Part 573 Safety Recall Report

19V-078

Manufacturer Name : Forest River, Inc.

Submission Date : FEB 14, 2019

NHTSA Recall No. : 19V-078

Manufacturer Recall No. : 410-0954



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 54

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River Inc. Columbus - CMF297RK, CMF378MB, CMF383FB, CMF329DV, CMF366RL, CMF377MB, CMF383FB, CMF386FK, CMF389FL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On February 7, 2019, a scope of all potential affected vehicles where identified from the dates in which MORryde identified a malfunction in their impact and air compressor combination tools.

CMF297RK – 1, CMF378MB – 3, CMF383FB – 4, CMF329DV – 6, CMF366RL – 11, CMF377MB – 1, CMF383FB – 4, CMF386FK – 15, CMF389FL - 13

Production Dates : JAN 21, 2019 - JAN 22, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Improperly torqued pin box bolts may vibrate loose from the pin box and chassis assembly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Losing the pin box bolts may result in a complete detachment of the pin box and vehicle, potentially leading to a crash.

Description of the Cause : According to MORryde, the supplier who installed the pin box, the cause is "We discovered that our impact and air compressor combination has recently not been tightening the nuts onto the pin box bolts as tight as it should be. We will be by, not only to change the pin boxes, but to also come through all of the units that we've installed over the last month and ensure that they are all at their proper torque value."

Identification of Any Warning None
that can Occur :

Supplier Identification :

Component Manufacturer

Name : MORryde
Address : 1966 Sterling Ave
PO BOX 579 Elkhart INDIANA 46515-0579
Country : United States

Chronology :

On February 5, 2019, Forest Rivers Columbus manufacturing plant made OCC aware of a potential issue involving the MORryde Pin Box fasteners not being tightened to 135 ft./pounds of torque. The same day an investigation was launched into the issue. On February 7, 2019, a scope of all potential affected vehicles were identified from the dates in which MORryde identified a malfunction in their impact and air compressor combination tools.

On February 8, 2019, Forest Rivers Corporate Recall Committee voted to recall.

On February 13, 2019, Forest River OCC learned from MORryde that an air compressor was not operating correctly beginning in mid-September 2018. Forest River is expanding the recall to include vehicles manufactured beginning in August 2018 with the Optional MORryde Pin Box. MORryde replaced the subject air compressor in November 2018.

The vehicle population increases from 3 to 54.

Description of Remedy :

Description of Remedy Program : Forest River or MORryde will provide replacement bolts and nuts, as needed, and labor free of charge. A dealership must perform the torquing of the pin box bolts.

What is the MORryde Customer Service Phone Number? (574) 293-1581
What is the Forest River Customer Service Phone Number? (574)
821-1487

How Remedy Component Differs from Recalled Component : The remedy components are the same bolt and nut, the current bolt and nut installed on the pin box will be checked for the proper torque. If required, the bolts and nuts will be set to the appropriate torque requirement of 135 ft./pounds.

Identify How/When Recall Condition was Corrected in Production : This issue was corrected in production the week of February 5, 2019.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 22, 2019 - MAR 22, 2019

Planned Owner Notification Date : MAR 22, 2019 - MAR 22, 2019

* NR - Not Reported