

# Part 573 Safety Recall Report

# 19V-021

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** MAR 19, 2019**NHTSA Recall No. :** 19V-021**Manufacturer Recall No. :** V06**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 795,575

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2013-2018 Ram 3500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2013-2018 MY Ram 3500 pickup trucks equipped with 4x4 style steering system may experience a steering drag link separation.

The suspect period began at Saltillo Truck Assembly Plant ("STAP") on February 7, 2013, when 2013 MY Ram 3500 pickup truck production began with the drag link assembly, through December 29, 2018, the end of 2018 MY production.

Similar vehicles equipped with 4x2 style steering systems are not affected by this recall.

222,644 2013-2018 MY Ram 3500 pickup trucks are affected.

Production Dates : FEB 07, 2013 - DEC 29, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2014-2018 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** Some 2014-2018 MY Ram 2500 pickup trucks equipped with 4x4 style steering system may experience a steering drag link separation.

The suspect period began at Saltillo Truck Assembly Plant ("STAP") on June 4, 2013, when 2014 MY Ram 2500 pickup truck production began with the drag link assembly, through December 29, 2018, the end of 2018 MY production.

Similar vehicles built with 4x2 style steering systems are not affected by this recall.

522,468 2014-2018 MY Ram 2500 pickup trucks are affected.

Production Dates : JUN 04, 2013 - DEC 29, 2018

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 3 : 2014-2018 Ram 3500 Chassis Cab

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2014-2018 MY Ram 3500 chassis cab trucks equipped with 4x4 style steering system may experience a steering drag link separation.

The suspect period began at Saltillo Truck Assembly Plant ("STAP") on June 6, 2013, when 2014 MY Ram 3500 chassis cab truck production began with the drag link assembly, through December 28, 2018, the end of 2018 MY production.

No similar vehicles were produced during the model years 2014-2018 that are not included in the recall.

50,463 2014-2018 MY Ram 3500 chassis cab trucks are affected.

Production Dates : JUN 06, 2013 - DEC 28, 2018

VIN Range 1 : Begin : NR End : NR

Not sequential

## Description of Defect :

Description of the Defect : The outboard steering linkage jam nut could loosen allowing one end of the drag link to separate from the adjuster sleeve.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A drag link separation can result in a loss of directional steering control, which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country: NR

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology - 2013-18 MY Ram Steering Linkage - 03142019.pdf".

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles. If the torque values meet requirement, the nuts will be welded to the adjuster sleeve. If the torque values do not meet requirement, the drag link assembly will be assessed for replacement.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Link Assembly

Part Description: Steering Drag

Part Number: 68369907AA

Comment: Replacement part number 68338342AB. Part Number 68338342AB features a more robust clamp style feature.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\* 03/19/2019: This will be a phased final mailing campaign with the below phases: Phase 1 - 2017-2018 MY (on or about March 20, 2019); Phase 2 - 2013-2016 MY (on or about December 1, 2019).

\*\* 01/25/2019: FCA US will notify dealers and begin notifying owners on or about 03/16/2019.

Planned Dealer Notification Date : MAR 16, 2019 - MAR 16, 2019

Planned Owner Notification Date : MAR 16, 2019 - MAR 16, 2019

\* NR - Not Reported