

Part 573 Safety Recall Report

19T-025

Manufacturer Name : Michelin North America, Inc.**Submission Date :** DEC 20, 2019**NHTSA Recall No. :** 19T-025**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Michelin North America, Inc.

Address : One Parkway South

Greenville SC 29615

Company phone : 864-422-4985

Population :

Number of potentially involved : 32

Estimated percentage with defect : 100 %

Tire Information :

Tire Brand 1 : Michelin

Tire Line : CrossClimate+

Tire Size : 225/60R16 103V XL

Descriptive Information : Subject tires do not have the required DOT certification mark. Error occurred in Michelin's European distribution center and was contained to one pallet of tires produced during week 4618.

Production Dates : NOV 18, 2018 - NOV 24, 2018

TIN (Tire Identification Number)

Plant ID	Size code	Optional Code	Begin M Code	End M Code
HC	XH	03CX	4618	4618

Description of Noncompliance :

Description of the Noncompliance : The DOT certification symbol which precedes the TIN (Tire Identification Number) has not been molded onto either the intended outboard or inboard sidewall. The tire is not marked with the required UTQG treadwear, traction or temperature gradings as illustrated in Figure 1 of 49 CFR 575.104.

FMVSS 1 : 139 - New pneumatic radial tires for light vehicles

FMVSS 2 : NR

Description of the Safety Risk : All markings other than DOT symbol specified by 49 CFR Part 571.139 are present on the sidewall(s), and in compliance with 49 CFR Part 571.139. The subject tire fully complies with the performance requirements of 49 CFR 571.139. However, without the DOT symbol on the sidewall, the tire contains no declaration as to its certification.

Description of the Cause : Two versions of the Michelin CrossClimate+ 225/60R17 103V XL ran concurrently at Michelin's Vitoria, Spain production site. One version was marked correctly for the US market, and the other was marked for the

European market. Michelin's European Araia distribution center erroneously accepted one pallet of tires marked for the European market as the US approved version. The pallet was subsequently misidentified in Michelin's logistics systems, and this allowed it to ship to a US Michelin distribution center.

Identification of Any Warning that can Occur : Not applicable

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

September 2019: Initial alert from Tire Rack, fifteen subject tires with letters DOT missing from TIN. Tires were returned to Michelin and quarantined. Actions were launched to determine whether there could be other similar tires in the US market.

October 2019: Analysis of inventory and sales records, production records and tire specifications. Vitoria plant executed root cause analysis, determined that the event was limited to one pallet of 32 tires. Vitoria also determined that the UTQG markings were also missing from the affected tires.

November/December 2019: After inspection of 987 subject tires in Europe, and 3,270 subject tires in North America, 20 of the 32 affected tires have been located and are quarantined under Michelin control, leaving the potential for up to 12 non-compliant subject tires to still be present in the US.

December 20, 2019: Part 573 Noncompliance Information Report filed

Description of Remedy :

Description of Remedy Program : MNA will initiate a voluntary noncompliance recall of the subject tires. The owners that may have purchased tires of the specified date range will be contacted by first class mail beginning the week of January 30, 2020. This correspondence will explain the issue and include specific instructions on how to obtain replacement of the improperly marked tires. Owners may contact Michelin at 1-888-847-8475. All noncompliant tires under Michelin control will be scrapped.

How Remedy Component Differs : No remedy by repair is proposed for this noncompliance. A remedy by

from Recalled Component : replacement will be with a correctly marked subject tire, or a different product of similar service capability.

Identify How/When Recall Condition was Corrected in Production : Separate variants of this tire were eliminated on November 5th, 2019. There is now a single version of the tire that is correctly marked for both US and European markets.

Recall Schedule :

Description of Recall Schedule : MNA will begin notifying dealers and known purchasers beginning January 15, 2020

Planned Dealer Notification Date : JAN 15, 2020 - JAN 30, 2020

Planned Owner Notification Date : JAN 30, 2020 - FEB 29, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported