

# Part 573 Safety Recall Report

# 19E-079

**Manufacturer Name :** Triumph Motorcycles America, LTD

**Submission Date :** NOV 15, 2019

**NHTSA Recall No. :** 19E-079

**Manufacturer Recall No. :** SRAN568 (Acc)



## Manufacturer Information :

## Population :

**Manufacturer Name :** Triumph Motorcycles America, LTD

**Address :** 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

**Company phone :** 678-854-2010

**Number of potentially involved :** 6

**Estimated percentage with defect :** 100 %

## Equipment Information :

**Brand / Trade 1 :** Triumph

**Model :** Quickshifter Assembly, TSA

**Part No. :** A9930469

**Size :** NR

**Function :** TSA

**Descriptive Information :** The subject Quickshifter Assembly, TSA was sold for aftermarket installation on Triumph Speed Triple S motorcycles.

The recall population was based upon a review of factory records.

**Production Dates :** APR 09, 2018 - AUG 21, 2018

## Description of Defect :

**Description of the Defect :** The Quickshifter Assembly, TSA body may come into contact with the gear change Linkage Clamp Assembly, potentially impeding a smooth "assisted" gear change resulting in a missed gear or false neutral. If this condition occurs, it may lead to a loss of acceleration.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A loss of acceleration without warning may lead to an increased risk of a crash.

**Description of the Cause :** There is insufficient clearance between the Quickshifter Assembly, TSA (Triumph part no: A9930469) and the Linkage Clamp Assembly (T2085085).

**Identification of Any Warning that can Occur :** The rider may notice occasional missed gears.

## Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

April 19: Quality Dept. received feedback from Warranty Dept. regarding reported cases of contact between the Triumph Shift Assist assembly and the gear linkage clamp. The Quality Dept. commenced an investigation into the issue.

August 2019: First production bike was built with additional clearance between Triumph Shift Assist assembly and gear linkage clamp.

11th November 2019: Triumph's Warranty Dept. briefed Triumph Recall Committee on reports of poor gear selection relating to Triumph Shift Assist. Based on the information presented, the Recall Committee made a safety defect determination. There are no reports of accidents, injuries or fatalities related to this condition.

## Description of Remedy :

Description of Remedy Program : Dealers with unsold kits in their inventory will be asked to quarantine and return the affected kits (A9930469) for a new replacement kit (A9770425). Dealers will also be asked to use their internal records to identify and contact all the affected owners and arrange for a Linkage Clamp Assembly (T2085085) to be replaced free of charge.

Pursuant to 49 CFR §577.11 (e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to §573.13.

How Remedy Component Differs : The remedy component includes an area of removed material and is a distinguishing feature compared to the recalled component. The remedy

from Recalled Component : involves removing the recalled component (T2085085) and replacing with the remedy component (T2085100).  
Replacement kits (A9770425) will include the new Linkage Clamp Assembly (T2085100).

Identify How/When Recall Condition was Corrected in Production : Triumph corrected the condition in production from VIN 975443.

## Recall Schedule :

Description of Recall Schedule : The planned notification dates are an estimate and may be revised.

Planned Dealer Notification Date : NOV 26, 2019 - NOV 26, 2019

Planned Owner Notification Date : NOV 28, 2019 - NOV 28, 2019

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported