

Part 573 Safety Recall Report

19E-066

Manufacturer Name : General Motors, LLC

Submission Date : DEC 19, 2019

NHTSA Recall No. : 19E-066

Manufacturer Recall No. : N192261860



Manufacturer Information :

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 7,173

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Rugged Liner

Model : Tri-fold soft tonneau cover

Part No. : see below

Size : Standard and short bed

Function : NR

Descriptive Information : This recall includes soft, tri-fold tonneau covers intended for 2019 to 2020 model-year 1500 series (LD) models of the Chevrolet Silverado and GMC Sierra vehicles. The suspect Tonneau covers were identified through GM's parts tracking system.

4141 Chevrolet Silverado 1500 vehicles are known to be affected by this recall.

1825 GMC Sierra 1500 vehicles are known to be affected by this recall.

1207 parts were not associated with a specific VIN at the time of sale.

Production Dates : MAR 01, 2018 - SEP 27, 2019

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain soft tri-fold tonneau covers sold as accessories/aftermarket parts for 2019 – 2020 model-year Chevrolet Silverado and GMC Sierra 1500 series light duty trucks. If not correctly installed according to the instructions provided with the vehicle in an owner's manual insert, the tonneau cover may become loose and could detach from the pickup bed while driving.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tonneau cover detaches from a moving vehicle and falls into a roadway, it may increase the risk of a crash.

Description of the Cause : Failure to install the tonneau cover according to the instructions provided with the vehicle in an owner's manual insert.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Truck Hero, Inc.

Address : 5400 Data Court
Ann Arbor 48108

Country : NR

Chronology :

On May 30, 2019, a GM employee submitted a report to GM's Speak Up For Safety (SUFS) program stating that, while the employee was operating a GM-owned 2019 GMC Sierra light-duty truck, the soft tri-fold tonneau cover on the vehicle detached while the vehicle was in motion. Initially, the condition appeared to be limited to GM-owned vehicles. On July 23, 2019, based on new field and SUFS reports, GM opened a formal product investigation.

On August 19, 2019, GM evaluated company-owned vehicles that exhibited the condition and determined that the detached tonneau covers were not properly installed according to the accessory/aftermarket instructions provided with the covers. GM reviewed the status of the investigation with NHTSA on September 18, 2019 and completed its field data analysis on September 23, 2019. GM ultimately identified approximately 34 unique reports of the soft tri-fold tonneau cover detaching while the vehicle was in motion.

On September 26, 2019, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

Description of Remedy :

Description of Remedy Program : GM will provide owners with improved instructions and additional labeling on the tonneau cover to facilitate proper installation. Owners will also be provided a tether kit to retain the cover if it should be improperly installed. In addition, an online video instruction will be available to further clarify proper installation. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019.

How Remedy Component Differs from Recalled Component : Improved instructions and component labelling clarify proper installation. The additional tether kit can retain the cover if installation is not done correctly.

Recalled Component Name: COVER PKG-PUBX FLDG TOP
Recalled Component Description: Tri-Fold Soft Tonneau Cover
Recalled Component Part Number: 84060330, 84060332, 84060331, 84060329
Recalled Component Country of Origin: China

Identify How/When Recall Condition was Corrected in Production : The tonneau covers were put on stop sale September 27, 2019.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the recall on October 3, 2019. GM plans to mail owner notifications of recall launch on January 8, 2020.

Planned Dealer Notification Date : OCT 03, 2019 - OCT 03, 2019

Planned Owner Notification Date : JAN 08, 2020 - JAN 08, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR
Address : NR
NR
Country : NR
Company Phone : NR

* NR - Not Reported