

# Part 573 Safety Recall Report

## 19E-062

**Manufacturer Name :** Chrysler (FCA US LLC)

**Submission Date :** SEP 12, 2019

**NHTSA Recall No. :** 19E-062

**Manufacturer Recall No. :** VA4



### Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

### Population :

**Number of potentially involved :** 26

**Estimated percentage with defect :** 100 %

### Equipment Information :

**Brand / Trade 1 :** Mopar

**Model :** Airbag Module, Passenger

**Part No. :** 68335088AA

**Size :** NR

**Function :** NR

**Descriptive Information :** The suspect passenger airbag modules ("PAB"), part number 68335088AA, manufactured by Zahnradfabrik Friedrichshafen ("ZF"), were shipped to dealers prior to development testing completion. Similar PABs not included in this recall were manufactured by a different supplier with all validation testing completed.

**Production Dates :** JAN 21, 2019 - JAN 23, 2019

### Description of Defect :

**Description of the Defect :** Suspect PABs without developmental testing completed may not perform as expected when commanded to deploy in a vehicle crash.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A PAB that does not perform as expected may increase the risk of injury to a front seat passenger when commanded to deploy in a vehicle crash.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : ZF

Address : 12001 Tech Center Drive  
Livonia MICHIGAN 48150

Country : United States

**Chronology :**

- Between July 12, 2019 and July 16, 2019, 76 PABs with PN 68335088AA were shipped from the manufacturer ZF to FCA US LLC ("FCA US") parts depots as service parts.
- On August 28, 2019, the FCA US Vehicle Safety and Regulatory Compliance ("VSRC") organization became aware of some vehicles that may have had a suspect service PAB installed as a service part and opened an investigation.
- On August 30, 2019, FCA US confirmed that 10 vehicles had been serviced with the suspect PABs instead of the correct PABs.
- On August 30, 2019, FCA US confirmed that the ZF PAB had not completed validation testing.
- On September 5, 2019, FCA US confirmed that 2 additional vehicles (for a total of 12 vehicles) had been serviced with the suspect PABs instead of the correct PABs.
- As of September 5, 2019, FCA US identified zero CAIRs, zero VOQs, and zero Field Reports related to the issue.
- As of September 5, 2019, FCA US total warranty is 0 at 0c/1000.
- As of September 5, 2019, FCA US is not aware of any accidents or injuries potentially related to the issue.
- On September 5, 2019, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected parts.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to replace suspect PABs with the correct PABs.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component :

Part Name: Airbag Module

Part Description: Airbag Module, Passenger

Part Number: 68335088AA

Part Comment: Remedy parts are current production parts that have completed validation testing.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*09/12/2019: FCA US will notify dealers and begin notifying owners on or about 11/01/2019.

Planned Dealer Notification Date : NOV 01, 2019 - NOV 01, 2019

Planned Owner Notification Date : NOV 01, 2019 - NOV 01, 2019

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported