

**Recall Quarterly Report****19V-918**

**Manufacturer Name :** Mercedes-Benz USA, LLC  
**NHTSA Recall No. / MFR Recall No. :** 19V-918 /2020040011  
**Recall Subject :** Glass Panel May Detach From Vehicle  
**Owner Notification Beginning Date :** JUL 10, 2020  
**Owner Notification End Date:** SEP 30, 2020



| Report # | Submission Date | Report Quarter | Recall Population | Total Remedied | Total Unreachable | Total Removed |
|----------|-----------------|----------------|-------------------|----------------|-------------------|---------------|
| 14       | JAN 20, 2024    | 2023-4         | 747,928           | 161,635        | 0                 | 3,137         |
| 13       | OCT 23, 2023    | 2023-3         | 747,928           | 159,395        | 0                 | 3,137         |
| 12       | JUL 21, 2023    | 2023-2         | 747,928           | 156,406        | 0                 | 3,137         |
| 11       | APR 21, 2023    | 2023-1         | 747,928           | 153,259        | 0                 | 3,137         |
| 10       | JAN 25, 2023    | 2022-4         | 747,928           | 149,973        | 0                 | 3,137         |
| 9        | OCT 21, 2022    | 2022-3         | 747,928           | 145,930        | 0                 | 3,137         |
| 8        | JUL 10, 2022    | 2022-2         | 747,928           | 140,953        | 0                 | 0             |
| 7        | APR 22, 2022    | 2022-1         | 747,928           | 134,944        | 0                 | 0             |
| 6        | JAN 11, 2022    | 2021-4         | 747,928           | 127,847        | 0                 | 0             |
| 5        | OCT 19, 2021    | 2021-3         | 747,928           | 121,865        | 0                 | 0             |
| 4        | JUL 14, 2021    | 2021-2         | 747,928           | 112,452        | 0                 | 0             |
| 3        | APR 19, 2021    | 2021-1         | 747,928           | 100,540        | 0                 | 0             |
| 2        | JAN 14, 2021    | 2020-4         | 747,928           | 82,019         | 0                 | 0             |
| 1        | OCT 19, 2020    | 2020-3         | 747,928           | 52,736         | 0                 | 0             |

This Document Last Updated : JAN 30, 2024

**Definitions :**

**Report Quarter :** The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3<sup>rd</sup> quarter of 2012).

**Recall Population :** The total number of products recalled by the manufacturer.

**Total Remedied :** The total number of products either remedied, inspected without needing remedy, or returned to inventory.

**Total Unreachable :** Products deemed unreachable as owner notifications were unable to be delivered.

**Total Removed :** Products that have been scrapped, stolen, or exported.