

Recall Quarterly Report**19V-389****Manufacturer Name :** Volkswagen Group of America, Inc.**NHTSA Recall No. / MFR Recall No. :** 19V-389 /94L9**Recall Subject :** Headlights can be Adjusted/FMVSS 108**Owner Notification Beginning Date :** JUL 16, 2019**Owner Notification End Date:** JUL 16, 2019

Report #	Submission Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
6	JAN 29, 2021	2020-4	662,185	443,050	10,565	18,209
5	OCT 29, 2020	2020-3	662,185	429,569	11,176	18,212
4	JUL 29, 2020	2020-2	662,185	405,577	12,017	18,216
3	APR 29, 2020	2020-1	662,185	375,139	13,174	44
2	JAN 28, 2020	2019-4	662,185	317,192	3,000	40
1	OCT 29, 2019	2019-3	662,185	213,297	0	0

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Definitions :Report Quarter : The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3rd quarter of 2012).

Recall Population : The total number of products recalled by the manufacturer.

Total Remedied : The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable : Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed : Products that have been scrapped, stolen, or exported.