OMB Control No.: 2127-0004

Recall Quarterly Report

19V-068

Manufacturer Name: Chrysler (FCA US LLC)

NHTSA Recall No. / MFR Recall No.: 19V-068 / V20

Recall Subject: Transmission Software May Cause Abrupt Downshift

Owner Notification Beginning Date: MAR 28, 2019

Owner Notification End Date: MAR 28, 2019



Report #	Submission Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
5	APR 20, 2020	2020-1	8,950	7,300	174	127
4	JAN 22, 2020	2019-4	8,950	7,019	197	121
3	OCT 23, 2019	2019-3	8,950	6,528	236	120
2	JUL 22, 2019	2019-2	8,933	5,405	311	126
1	APR 16, 2019	2019-1	8,933	670	0	114

This Document Last Updated: APR 20, 2020

Definitions:

Report Quarter: The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3^{rd} quarter of 2012). Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.