



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 31, 2019

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC.
13470 International Parkway
Jacksonville, FL 32218

NEF-150JK
19V-914

Subject: Incorrect Air Bag Warning Labels on Sun Visor

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/GLC300/2019
MERCEDES BENZ/GLC350E/2019
MERCEDES BENZ/GLC43 AMG/2019
MERCEDES BENZ/GLC63 AMG/2019
MERCEDES BENZ/GLC63S AMG/2019

Mfr's Report Date: December 20, 2019

NHTSA Campaign Number: 19V-914

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 10,041

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2019 GLC 300 4MATIC coupe, AMG GLC 43 Coupe, AMG GLC 43, AMG GLC 63, GLC 300, GLC 350e 4MATIC, GLC300 4MATIC, AMG GLC 63 Coupe, and AMG GLC 63 S Coupe vehicles. The passenger side sun visor may have incorrect air bag warning labels, written in a foreign language. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

Consequence:

If an air bag label is in a foreign language, an occupant may not be aware of the risks to children sitting in the front seat, increasing the risk of injury in the event of a crash.

Remedy:

MBUSA will notify owners, and dealers will inspect the air bag warnings and replace them, as necessary, free of charge. The recall is expected to begin February 14, 2020. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement