



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 26, 2019

Mr. Tim Lafon
Vice President Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd
Greensboro, NC 27357

NEF-150MR
19V-895

Subject: Headlights Improperly Aimed/FMVSS 108

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/TERRAPRO (TE)/2019-2020

Mfr's Report Date: December 16, 2019

NHTSA Campaign Number: 19V-895

Components:

EXTERIOR LIGHTING:HEADLIGHTS

Potential Number of Units Affected: 1,879

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain 2019-2020 TerraPro (TE) vehicles. The headlamps may not be properly aimed, possibly reducing the driver's visibility. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Reduced visibility can increase the risk of a crash.

Remedy:

Mack will notify owners, and dealers will inspect and readjust the headlamps, free of charge. The recall is expected to begin February 6, 2020. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0421.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement