



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 19, 2019

Mr. Walter Lewis  
Regulatory Affairs, Sr. Manager  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150CL  
19V-878

**Subject:** Hazard Warning Lights May Not Activate

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/911 CARRERA/2020

**Mfr's Report Date:** December 11, 2019

**NHTSA Campaign Number:** 19V-878

**Components:**

EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS

**Potential Number of Units Affected:** 1,928

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2020 911 Carrera S Coupe, Cabrio, Coupe, 4 Coupe, 4S Coupe, 4 Cabrio, 4S Cabrio, and S Cabrio vehicles. Due to a software error, the hazard warning lights may not function when activated by an operator. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

If the hazard warning lights cannot be activated, there is an increased risk of a crash in a hazard situation.

**Remedy:**

Porsche will notify owners, and dealers will reprogram the control unit, free of charge. The recall is expected to begin February 9, 2020. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKC1.



**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Choon Lee who may be reached by phone at 202 366 0388, or by email at [choon.lee@dot.gov](mailto:choon.lee@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement