



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 18, 2019

Mr. John Turley
Honda (American Honda Motor Co.)
1919 Torrance Blvd
Torrance, CA 90501

NEF-150CL
19V-865

Subject: Rear Subframe Separation

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/CR-V/2019-2020

Mfr's Report Date: December 5, 2019

NHTSA Campaign Number: 19V-865

Components:

STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 358

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2019-2020 CR-V vehicles. The rear subframe bolts may loosen, allowing the rear subframe to separate.

Consequence:

A separated rear subframe reduces vehicle handling and can suddenly disable the vehicle, increasing the risk of a crash.

Remedy:

Honda will notify owners, and dealers will inspect the rear subframe bolts and retorque them or replace them, as necessary, free of charge. The recall is expected to begin January 17, 2020. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is R6M.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

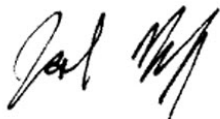
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Choon Lee who may be reached by phone at 202 366 0388, or by email at choon.lee@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement