

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 27, 2019

Washington, DC 20590

1200 New Jersey Avenue SE

Ms. Cynthia Williams Ford Motor Company 330 Town Center Drive Dearborn, MI 48126 NEF-150DM 19V-839

Subject: Intermittent or Inoperative Tail Lights

Dear Ms. Williams:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/RANGER/2019

Mfr's Report Date: November 21, 2019

NHTSA Campaign Number: 19V-839

Components:

EXTERIOR LIGHTING: TAIL LIGHTS

Potential Number of Units Affected: 72,718

Problem Description:

Ford Motor Company (Ford) is recalling certain 2019 Ranger trucks. The inline electrical connector terminals for the rear lights may be misaligned or not properly seated, potentially causing the rear lights to function intermittently or not at all.

Consequence:

Intermittent or inoperative tail lamps can result in loss of stop, turn, rear position, and reverse lamp functions, which reduces the vehicle's visibility and may not fully alert other drivers that the vehicle is braking, turning, or reversing, increasing the risk of crash.

Remedy:

Ford will notify owners, and dealers will inspect the inline connector for loose terminals and replace the connectors, if necessary, free of charge. The recall is expected to begin January 6, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19S43.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components that need to be replaced to remedy this recall condition. This information should be provided in an amended 573 in the "Describe what distinguishes the remedy component from the recalled component" section.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

