



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 9, 2019

Mr. Ryan Falke
Director of Quality and Continuous Improvement
Marion Body Works Inc.
211 W. Ramsdell St.
Marion, WI 54950

NEF-150MR
19V-828

Subject: Tire Chain Air Line Missing Pressure Protection

Dear Mr. Falke:

This letter serves to acknowledge Marion Body Works Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/GLADIATOR/2005-2020
SPARTAN/METROSTAR/2005-2020

Mfr's Report Date: November 19, 2019

NHTSA Campaign Number: 19V-828

Components:

SERVICE BRAKES, AIR:SUPPLY:RESERVOIR

Potential Number of Units Affected: 94

Problem Description:

Marion Body Works Inc. (Marion Body Works) is recalling certain 2005-2020 Emergency Response Gladiator and Metrostar vehicles equipped with pneumatically-controlled automatic tire chain systems. The air pressure control lines may not be pressure-protected.

Consequence:

Without the control line being pressure-protected, in the event the control line is severed, air may suddenly be lost from the service reservoir system, causing the brakes to apply unexpectedly, increasing the risk of a crash.

Remedy:

Marion Body Works will notify owners, and dealers will inspect the routing of the control lines, rerouting them into the auxiliary air reservoir as necessary, free of charge. The recall began November 22, 2019. Owners may contact Marion Body Works customer service at 1-715-754-5261 or Spartan customer service at 1-800-543-5008.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

It is our understanding that notification to owners began on November 22, 2019, prior to our review of the owner notification letter. Should it become necessary for Marion to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification." Furthermore, the owner letter states that 2004-2020 models are affected. The 573 states that 2005-2020 models are affected. Please correct the 573 as necessary.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement