

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 9, 2019

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Tire may Contact Outrigger

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

19V-827

#### Makes/Models/Model Years:

FOREST RIVER/FLAGSTAFF/2020

Mfr's Report Date: November 19, 2019

NHTSA Campaign Number: 19V-827

**Components:** STRUCTURE

TIRES

**Potential Number of Units Affected:** 9

### **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2020 Rockwood RLF8298KS and Flagstaff FLF8529RLS recreational trailers. Due to improper tire clearance, the tire may contact the steel chassis outrigger, possibly resulting in tire failure.

# **Consequence:**

Tire failure can cause a loss of vehicle control, increasing the risk of a crash.

# Remedy:

Forest River will notify owners, and dealers will install a new outrigger to achieve the proper tire clearance, and damaged tires will be replaced, free of charge. The recall is expected to begin December 27, 2019. Owners may contact Forest River customer service at 1-574-642-8954. Forest River's number for this recall is 10C-1116.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have approved Forest River's proposed owner notification letter for distribution.

In recalls such as this where tire damage is a possibility, the remedy plan and remedy instructions need to include the replacement of tires that have apparent damage.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

