



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 5, 2019

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150KL
19V-824

Subject: Roof Hatch External Handle May Break/FMVSS 217

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL BUS/APOLLO/2018-2019
GLAVAL BUS/COMMUTE/2018-2019
GLAVAL BUS/CONCORDE II/2018-2019
GLAVAL BUS/ENTOURAGE/2018-2019
GLAVAL BUS/LEGACY/2018-2019
GLAVAL BUS/PRIMETIME/2018-2019
GLAVAL BUS/TITAN/2018-2019
GLAVAL BUS/TITAN II LOW FLOOR/2018-2019
GLAVAL BUS/UNIVERSAL/2018-2019

Mfr's Report Date: November 18, 2019

NHTSA Campaign Number: 19V-824

Components:

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

Potential Number of Units Affected: 359

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2018-2019 Glaval Bus Apollo, Commute, Concorde II, Entourage, Legacy, Primetime, Titan, Titan II Low Floor, and Universal shuttle buses equipped with Safe Fleet Prolo Roof Escape hatches. Due to a manufacturing issue, the roof hatch external handle may unexpectedly break under reasonable use. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

If the roof hatch external handle breaks, in the event of an emergency, the hatch cannot be easily opened from outside the vehicle, increasing the risk of injury.

Remedy:

Forest River will notify owners, and dealers will replace the hatch, free of charge. The recall is expected to begin December 27, 2019. Owners may contact Forest River customer service at 1-800-748-3440. Forest River's number for this recall is 05-1115.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Forest River's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement