



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 26, 2019

Ms. Jennifer Shute  
Sr Mgr Safety Recall Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326

NEF-150SS  
19V-817

**Subject:** Shifter Cable Bushing May Detach From Transmission

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FIAT/500/2012-2013

**Mfr's Report Date:** November 15, 2019

**NHTSA Campaign Number:** 19V-817

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION  
POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND LINKAGE:FLOOR SHIFT

**Potential Number of Units Affected:** 51,788

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2012-2013 Fiat 500 vehicles equipped with 6-speed automatic transmissions. The shifter cable bushing may fail allowing the cable to detach from the transmission.

**Consequence:**

If the shifter cable detaches from the transmission, the transmission may not shift into the gear selected by the driver. Additionally, despite selecting PARK with the shifter, the vehicle may roll away. These scenarios may increase the risk of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will replace the shifter cable adjuster, free of charge. The recall is expected to begin January 4, 2020. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is VB4.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

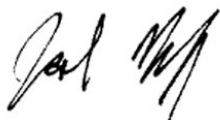
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement