

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 26, 2019

Ms. Cynthia Williams Ford Motor Company 330 Town Center Drive Dearborn, MI 48126 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150DM 19V-809

Subject: Battery Cable May Chafe and Cause Electrical Short

Dear Ms. Williams:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LINCOLN/MKX/2016-2017

Mfr's Report Date: November 12, 2019

NHTSA Campaign Number: 19V-809

Components:

ELECTRICAL SYSTEM:BATTERY:CABLES

Potential Number of Units Affected: 54,411

Problem Description:

Ford Motor Company (Ford) is recalling certain 2016-2017 Lincoln MKX vehicles equipped with 3.7L engines. The battery positive cable harness may contact the transmission shifter cable bracket resulting in a short circuit.

Consequence:

An electrical short increases the risk of a fire.

Remedy:

Ford will notify owners, and dealers will remove the battery harness clips and elbow guide, and install a wire channel shield and protective sleeve to the battery cable harness, free of charge. Interim notices informing owners of the safety risk are scheduled to begin mailing on December 2, 2019. Owners will receive a second notice when the remedy becomes available, currently expected to be in the first quarter of 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19S41.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

