



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 20, 2019

Mr. Greg Gunther  
Department Manager VCA  
Mercedes-Benz USA, LLC.  
13470 International Parkway  
Jacksonville, FL 32218

NEF-150JK  
19V-788

**Subject:** System Interprets Seat Belts as being Unlatched

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/AMG GT 63/2019  
MERCEDES BENZ/AMG GT 63 S/2019  
MERCEDES BENZ/CLS450/2019  
MERCEDES BENZ/CLS53/2019  
MERCEDES BENZ/E300/2018-2019  
MERCEDES BENZ/E400/2018  
MERCEDES BENZ/E43 AMG/2018  
MERCEDES BENZ/E450/2019  
MERCEDES BENZ/E53/2019  
MERCEDES BENZ/E63S AMG/2018-2019  
MERCEDES BENZ/G550/2019  
MERCEDES BENZ/G63/2019  
MERCEDES BENZ/GLC300/2019  
MERCEDES BENZ/GLC350E/2019  
MERCEDES BENZ/GLC43 AMG/2019  
MERCEDES BENZ/GLC63/2019  
MERCEDES BENZ/GLC63 AMG/2019  
MERCEDES BENZ/GLC63S AMG/2018-2019

**Mfr's Report Date:** November 1, 2019

**NHTSA Campaign Number:** 19V-788

**Components:**

SEAT BELTS

**Potential Number of Units Affected:** 29,679

**Problem Description:**

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2018 E400 Wagon 4MATIC, E400 4MATIC, E43 AMG 4MATIC, 2018-2019 E63S AMG 4MATIC Wagon, E63 AMG 4MATIC Wagon, E300, E300 4MATIC, GLC63S Coupe AMG 4MATIC, 2019

CLS450, CLS450 4MATIC, CLS53 AMG 4MATIC, E450 Wagon, E53 AMG 4MATIC, GLC300, GLC63 AMG Coupe 4MATIC, G550 4MATIC, G63 AMG, GLC300 Coupe 4MATIC, GLC300 4MATIC, GLC350e 4MATIC, GLC43 AMG Coupe 4MATIC, GLC43 AMG 4MATIC, GLC63 AMG 4MATIC, GT63 AMG four-door 4MATIC, and GT63S AMG four-door 4MATIC vehicles. Although correctly fastened, the front seat belts may be inaccurately detected as being unfastened, which may cause the electric PRE-SAFE®-function and the pretensioner to be deactivated.

**Consequence:**

The electric PRE-SAFE®-function and the seat belt pretensioners may not deploy during a crash, increasing the risk of injury.

**Remedy:**

MBUSA will notify owners, and dealers will inspect the front seat belt buckles, replacing them as necessary, free of charge. The recall is expected to begin December 31, 2019. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

The information in your report suggests that MBUSA may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement