



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 15, 2019

Ms. Celina Tyler  
Consumer Affairs Manager  
Thor Motor Coach  
P. O. Box 1486  
Elkhart, IN 46515

NEF-150KL  
19V-775

**Subject:** Delay In Seatbelt-Unfastened Telltale/FMVSS 208

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/CHATEAU/2019-2020  
THOR/DAYBREAK/2019-2020  
THOR/FOUR WINDS/2019-2020  
THOR/FREEDOM ELITE/2019-2020  
THOR/QUANTUM/2020

**Mfr's Report Date:** October 28, 2019

**NHTSA Campaign Number:** 19V-775

**Components:**

ELECTRICAL SYSTEM: INSTRUMENT PANEL  
SEAT BELTS:FRONT:WARNING LIGHT/DEVICES

**Potential Number of Units Affected:** 378

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2019-2020 Chateau 22B, 22E, 23U, 24F, 25V, and 28A, Daybreak 22GO, Four Winds 22B, 22E, 24F, 26B and 28A, Freedom Elite 22HE and 2020 Quantum GR22, and SE22 motorhomes. The seatbelt-unfastened warning light will not illuminate for approximately five seconds after the ignition is moved to the "on" or "start" position. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

**Consequence:**

Without the seatbelt warning reminder, the driver may forget to fasten the seatbelt, increasing the risk of injury in the event of a crash.

**Remedy:**

GM will notify TMC owners, and dealers will reprogram the instrument panel cluster, free of charge. The recall began October 3, 2019. Owners may contact Chevrolet customer service at 1-800-630-2438, GMC customer service at 1-800-462-8782 or TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000177.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that GM will be filing the required quarterly recall completion rates for this report.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement