

November 15, 2019

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Overhead Bunk Fasteners may be Improperly Secured

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

EAST TO WEST/DELLA TERRA/2020 EAST TO WEST/SILVER LAKE/2020

Mfr's Report Date: October 28, 2019

NHTSA Campaign Number: 19V-774

Components: EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 27

Problem Description:

Forest River, Inc. is recalling certain 2020 East to West Delta Terra (model 312BH) and East to West Silver Lake (model 31KBH) recreational trailers. The overhead bunk fasteners may not be properly secured to the backer board of the bunk.

Consequence:

If the fasteners are not properly secured, the bunk may fall, increasing the risk of an injury.

Remedy:

Forest River has notified owners, and dealers will properly secure the bunk to the backer, free of charge. The recall began November 1, 2019. Owners may contact Forest River customer service at 1-574-264-6664. Forest River's number for this recall is 500-1112.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150KL 19V-774

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

